

#### شركة المجموعة العربية الأوروبية للتأمين م.ع.م Euro Arab Insurance Group Plc.

هيئة الأوراق المالية الدائية الادارسة ، الديمان Y.Y. Up 10

Crean or se التاريخ :2019/6/14 السعالي

الرقم: 124// 6 /202 : الرقم

Messrs.': Jordan securities commission

السادة: هيئة الاوراق المالية المحترمين

Subject: Audited financial statement In English for the fiscal 31/12/2019

الموضوع: البيانات المالية السنوية باللغة الانجليزية للسنة المنتهية في 2019/12/31

Attached the audited financial Statements of Euro Arab Insurance For the financial year ended at

مرفق طيه نسخة من البيانات المالية باللغة الانجليزية المدققة للشركة العربية الاوروبية للتامين عن السنة المالية المنتهية في 2019/12/31

31/12/2019

و تفضلوا بقبول فائق الاحترام ،،،،،،

Kindly accept our high appreciation

And respect

**General Manager** 

Dr. Lana Bader

المدير العام

Serve to Grow ... Grow to Serve

E-mail: info@euroarabins.com www.euroarabins.com



#### EURO ARAB INSURANCE GROUP COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN – JORDAN

FINANCIAL STATEMENTS
FOR THE YEAR ENDED DECEMBER 31, 2019
TOGETHER WITH
INDEPENDENT AUDITOR'S REPORT

# EURO ARAB INSURANCE COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN – JORDAN DECEMBER 31, 2019

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# Deloitte.

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#### Independent Auditor's Report

AM/ 007205

To the Shareholders of Euro Arab Insurance Group Company A Public Shareholding Limited Company Amman – The Hashemite Kingdom of Jordan

#### Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Euro Arab Insurance Group Company (A Public Shareholding Limited Company), which comprise the statement of financial position as of December 31, 2019, and the statement of income and comprehensive income, statement of changes in shareholders' equity, the statement of cash flows for the year then ended, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as of December 31, 2019, and its financial performance as well as its cash flows for the year then ended in accordance with International Financial Reporting Standards.

**Basis for Opinion** 

We conducted our audit in accordance with International Standards on Auditing. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants together with the other ethical requirements that are relevant to our audit of the Company's financial statements in Jordan, and we have fulfilled our other ethical responsibilities. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Key Audit Matters** 

Key audit matters, in our professional judgment, are the most significant matters in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

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We have fulfilled the responsibilities described in the Auditor's responsibilities for the audit of the financial statements section of our report, including in relation to these matters. Accordingly, our audit included the performance of procedures designed to respond to our assessment of the risks of material misstatement of the financial statements. The results of our audit procedures, including the procedures performed to address the matters below, provide the basis for our audit opinion on the accompanying financial statements.

#### **Key Audit Matters**

#### **Technical Reserves**

As at December 31, 2019, the Company had technical reserves of JD 17.7 million which includes claims incurred but not reported (IBNR) and other technical reserves.

The Company uses a range of actuarial methodologies to estimate these claims. This requires significant judgements to be applied and estimates to be made, for example inflation rates, claims development patterns and interpretations of regulatory requirements.

The measurement of technical reserves is a key judgmental area for management given the level of subjectivity inherent in estimating the impact of claim events that have occurred for which the ultimate outcome remains uncertain.

We have determined that this area is a key audit matter due to the significance of the amounts involved and of the level of significant judgements applied by management in the process for determination of gross claims.

#### How our Audit Addressed the Key Audit Matter

We evaluated the design and tested the implementation and operating effectiveness of key controls over management's processes for claims processing and payment, including controls over the completeness and accuracy of the claim estimates recorded.

We performed substantive tests on the amounts recorded for a sample of claims notified and paid, including comparing the outstanding claims amount to appropriate source documentation to evaluate the valuation of outstanding claims and technical reserves.

We reviewed the competence, skills, independence and objectivity of management's expert and reviewed the terms of engagement between the expert and the company to determine if the scope of their work was sufficient for audit purposes.

We assessed the completeness and accuracy of data used by management in their calculation of technical reserves.

We compared the actuary's current year report to the prior year to assess that there are no material differences in the estimates and assumptions adopted. We assessed any differences noted (in case of any) in the estimates and assumptions to determine if these differences were reasonable.

We performed substantive and analytical procedures on a selected sample to verify the completeness and accuracy of calculating the technical reserves of the company and the extent to which these reserves are consistent with the results reached by the actuaries of the company.

We assessed the disclosures in the financial statements relating to this matter against the requirements of IFRSs.

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#### Other Matter

The accompanying financial statements are a translation of the statutory financial statements in the Arabic to which reference is made.

#### **Other Information**

Management is responsible for other information which comprises information in the annual report excluding the financial statements and the independent auditor's report thereon. Furthermore, we expect the annual report to be made available to us after the date of our audit report. Our opinion on the financial statements does not cover other information, and we do not express any form of assurance or conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information when it becomes available to us. In doing so, we consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with IFRS, and for such internal control as management determines necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern, and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISA's, we exercise professional judgement and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than the one resulting from error, as fraud may involve collusion, forgery, intentional omission, misrepresentations, or the override of internal control system.
- Obtain an understanding of internal control system relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for expressing an opinion on the effectiveness of internal control.
- > Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

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- Conclude on the appropriateness of management's use of the going concern basis of accounting, and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguard procedures.

From the matters communicated with those charged with governance, we determine those matters of most significance in the audit of the financial statements of the current year, and are therefore, the key audit matters. We describe these matters in our auditor's report unless law and regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on Other Legal and Regulatory Requiremetrs

The Company maintains proper accounting records duly organized and in line with the accompanying financial statemetrs, in all material respects, and we recommend that the General Assembly approve these financial statements.

Amman – Jordan February 29, 2020 Deloitte & Touche (M.E.) - Jordan

Deloitte & Touche (IVI.E.) ديلويت آند توش (الشرق الأوسط)

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# EURO ARAB INSURANCE GROUP COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN - JORDAN

#### STATEMENT OF FINANCIAL POSITION

		Decembe	er 31,
<u>ASSETS</u>	Note	2019	2018
<u> </u>		JD	JD
Deposits at banks	5	20,491,534	19,527,430
Financial assets at fair value through profit or loss	6	974,009	814,656
Financial assets at amortized cost	7	<b>!•</b>	<b>=</b> 0
Investment property - net	8	876,614	879,227
Total Investments		22,342,157	21,221,313
		204 261	76,377
Cash on hand and at banks	9	394,361	
Cheques under collection	10	879,677	636,422
Accounts receivable - net	11	7,422,645	7,546,806
Re-insurance and insurance companies accounts receivable - Net	12	771,056	684,650
Deferred tax assets	13/B	1,179,483	906,752
Property and equipment - net	14	3,072,586	3,128,964
Intangible assets	15	11,875	10,065
Other assets	16	313,984	498,030
TOTAL ASSETS		36,387,824	34,709,379
LIABILITIES AND SHAREHOLDERS' EQUITY			
IABILITIES:			0.000.015
Unearned premiums reserve - net		9,421,034	9,009,815
Claims reserve - net		8,180,269	7,293,820
Mathematical reserve - net	17	91,829	100,484
Total Insurance Contracts Liabilities		17,693,132	16,404,119
Due to banks	18	1,036,710	1,655,646
Accounts payable	19	2,939,868	2,679,926
Re-insurance and insurance companies accounts payable	20	2,090,473	2,209,443
Other provisions	21	354,263	303,933
Provision for income tax	13/A	282,734	225,479
Other liabilities	22	718,259	637,570
TOTAL LIABILITIES		25,115,439	24,116,116
SHAREHOLDERS' EQUITY:			
Authorized and paid-up capital	23	8,000,000	8,000,000
Statutory reserve	24	1,467,751	1,342,268
Voluntary reserve	24	15,676	15,676
Retained earnings	25	1,788,958	1,235,319
Total Shareholders' Equity		11,272,385	10,593,263
rotal Shareholders Equity		36,387,824	34,709,379

Chairman of the Board of Directors

General Manager

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

#### EURO ARAB INSURANCE GROUP COMPANY

#### (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

#### STATEMENT OF PROFIT OR LOSS AND COMPREHENSIVE INCOME

		For the Year	
	_	Decembe	
	Note	2019	2018 JD
Revenue:		JD	טנ
Gross written premiums		29,647,991	28,610,731
Less: Re-insurer's share	<u>-</u>	(5,753,396)	(6,355,568)
Net Written Premiums		23,894,595	22,255,163
Net change in unearned premiums reserve		(411,219)	(185,545)
Net change in mathematical reserve	-	8,655	(28,716)
Net Revenues Premiums Earned		23,492,031	22,040,902
Commissions' revenues		361,677	359,229
Insurance policies issuance fees		864,911	822,004
Interest revenue	26	1,288,294	1,114,429
Net gains (losses) from financial assets and investments	27	213,418	(51,168)
Other revenue	28 _	486,793	423,392
Total Revenue		26,707,124	24,708,788
Claims, Losses and Expenses:			
Paid claims		24,470,944	22,013,263
Less; Recoveries		(2,496,659)	(2,552,759)
Re-insurers' share		(2,391,768)	(1,255,720)
Net Paid Claims	·=	19,582,517	18,204,784
Net change in claims reserve		886,449	851,649
Allocated employees' expenditures	29	1,713,671	1,575,154
Allocated general and administrative expenses	30	751,908	710,757
		955,059	901,333
Policies acquisition cost		224,355	244,646
Excess of loss premiums		579,045	605,670
Other expenses related to underwritings  Net Claims Costs	· ·	24,693,004	23,093,993
Unallocated employees' expenses	29	210,076	194,145
Depreciation and amortization	8&14&15	125,673	154,642
Unallocated general and administrative expenses	30	187,977	177,689
Provision for expected credit losses - net	9&10&11&12	188,417	70,61
Other expenses	31	68,147	120,77
Total Expenses		25,473,294	23,811,86
Income for the Year before Tax	13/A	1,233,830	896,926
Income tax for the year	~	(234,708)	(201,026)
Income for the Year / Total Comprehensive Income		999,122	695,90
The Company's Shareholders		8,000,000	8,000,00
Earnings per Share for the Year - Basic and Diluted	32	0.125	0.087

Chairman of the Board of Directors

General Manager

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

# EURO ARAB INSURANCE GROUP COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN - JORDAN STATEMENT OF CHANGES IN SHAREHOLDERS' EQUITY

		Paid - up	Statutory	Voluntary	ĸ	Retained Earnings		
	Note	Capital	Reserve	Reserve	Realized	Unrealized	Total	Total
For the Year Ended December 31, 2019		Οť	ЭD	e G	OC	B	δί	ď
Balance as of January 1, 2019		8,000,000	1,342,268	15,676	328,567	906,752	1,235,319	10,593,263
Total comprehensive income		ľ	<b>F</b>		999122	alki	999,122	999,122
Transfers during the year		j	1	ŗ	(272,731)	272,731	<b>11</b>	0.
Transferred to statutory reserve			125,483	1	1	(125,483)	(125,483)	ř
Distributed dividends *	25		•	1	(320,000)	•	(320,000)	(320,000)
Balance - End of the Year	an m	8,000,000	1,467,751	15,676	734,958	1,054,000	1,788,958	11,272,385
		Paid - up	Statutory	Voluntary	Œ	Retained Earnings		
	Note	Capital	Reserve	Reserve	Realized	Unrealized	Total	Total
For the Year Ended December 31, 2018		g	Ą	Сť	ος	ЭD	ЭD	g
Balance as of January 1, 2018 (as disclosed previously)		8,000,000	1,249,375	15,676	501,204	735,676	1,236,880	10,593,263
TERS(9) implementation effect - Net (note3)			1	1	ı	(204,568)	(204,568)	999,122
	l	8,000,000	1,249,375	15,676	501,204	531,108	1,032,312	11,592,385
Total comprehensive income		•	<b>B</b>	Ĭ	695,900	•	006'569	
Transfers during the year		1		Ĭ	(375,644)	375,644	T.	(1)
Transferred to statutory reserve	-	•	92,893	•	(92,893)		(92,893)	•
Distributed dividends *	25	•	•	•	(400,000)	1	(400,000)	(320,000)
Balance - End of the Year		8,000,000	1,342,268	15,676	328,567	906,752	1,235,319	10,593,263
	И							

Retained earnings includes JD 1,179,483 as of December 31, 2019 consist of deferred tax assets (JD 906,752 as of December 31, 2018).

\* The General Assembly of shareholders has approved in its ordinary meeting held on April 30, 2019 the recommendation of Board of Directors for cash dividends to shareholders amounted JD 320,000 equivalent to 4% from paid in capital. (JD 400,000 as of December 31, 2018).

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

#### EURO ARAB INSURANCE GROUP COMPANY

#### (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

#### STATEMENT OF CASH FLOWS

		For the Year I	Ended
	.#/	December	31,
	Note	2019	2018
CASH FLOWS FROM OPERATING ACTIVITIES:	•	JD	JD
Income before tax for the year		1,233,830	896,926
Adjustments:			
Depreciation and amortization	8&14&15	125,673	154,642
Unrealized losses of financial assets at fair value through profit or loss	27	17,154	154,248
Provision of expected credit loss - net		188,417	70,618
Provision for other liabilities	21	a -	80,000
End of service indemnity	21	55,830	13,513
Unearned premiums reserve - net		411,219	185,545
Claims reserve - net		886,449	851,649
Mathematical reserve - net	17 _	(8,655)	28,716
Cash Flows from Operating Activities before Changes in Working Capital Iter	ns	2,909,917	2,435,857
(Increase) in cheques under collection		(249,646)	(38,915)
(Increase) in receivables		(28,681)	(2,306,908)
(Increase) decrease in re-insurance companies' accounts receivables		(114,933)	119,034
(Increase) in financial assets at fair value through profit or loss		(177,299)	(388,478)
Decrease in other assets		184,177	31,721
Increase in payables		199,942	697,684
(Decrease) increase in re-insurance companies' accounts payable		(118,970)	1,333,929
Increase in other liabilities		140,689	68,311
Net Cash Flows from Operating Activities before Tax Paid and Provisions		2,745,196	1,952,235
Income tax paid	13/A	(450,184)	(258,568)
End of service indemnity paid	21	(7,500)	(780)
Net Cash Flows from Operating Activities	_	2,287,512	1,692,887
CASH FLOWS FROM INVESTING ACTIVITIES:	1/		
(Increase) decrease in deposits at banks maturing after three months		(6,964,418)	4,129,984
(Purchase) of property and equipment	14	(80,648)	(20,936)
Improvements for investment properties		=	(18,300)
Proceeds from sale of property and equipment	-	18,895	
Net Cash Flows (used in) from Investment Activities	:-	(7,026,171)	4,090,748
CASH FLOWS FROM FINANCING ACTIVITIES:			
(Decrease) increase in due to banks		(618,936)	715,718
Distributed dividends	25 _	(320,000)	(400,000)
Net Cash Flows (used in) from Financing Activities		(938,936)	315,718
Net (Decrease) increase in Cash and Cash Equivalents		(5,677,595)	6,099,353
Cash and cash equivalents - beginning of the year		9,018,013	2,918,660
Cash and Cash Equivalents - End of the Year	33	3,340,418	9,018,013

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

EURO ABAB INSURANCE GROUP COMPANY

(A PUBLIC SHAREHOLDING LIMITED COMPANY)

AMMAN - JORDAN

STATEMENT OF UNDERWRITING REVENUE FOR GENERAL INSURANCE ACTIVITIES

													Contract of Contra	The second second second	Control of the last of the las	Management of the Parket
	Motor		Marine and Transportation	1	Fire and Other Damages to Properties	mages to	Aviation		Liability		Medical		Others		Total	
	For the Year Ended	Suded	For the Year Ended	Ended	For the Year Ended	Ended	For the Year Ended	papu	For the Year Ended	nded	For the Year Ended	Ended	For the Year Ended	papu	For the Year Ended	inded
	December 31,	31,	December 31,	31,	December 31,	31,	December 31	11,	December 31,	t,	December 31	31,	December 31	31,	December 31	31,
	2019	2018	5019	20102	5019	2010	2019	2018	2019	2018	2019	2018	2019	2018	2012	2018
	g	g	g	В	g	g	R	Ą	g	g	g	g	В	В	g	g
Writen premiums:																
Direct business	12,264,171	11,159,747	513,833	641,628	1,012,334	1,038,235	331,353	973,429	461,989	459,218	11,462,742	10,926,928	203,240	212,095	26,249,662	25,411,280
Re-insurers' Inward business	091,480	958,878	3,970	9,846	416,833	402,387	-		975	1,199			4,262	5,418	1,317,520	1,277,728
Gross Written Premiums	13,155,651	12,018,625	517,803 651,474	651,474	1,429,167	1,440,622	331,353	973,429	462,964	460,417	11,462,742	10,926,928	207,502	217,513	22,567,182	26,689,008
Less: Local re-insurers' share	(1,276,519)	(982,389)	(6.676)	(4,378)	(320.925)	(292,489)	•	ŧ.	(2,237)	(2,485)	i	•	(5,527)	(8,698)	(1,611,884)	(1,290,439)
Foreign re-insurers' share	(53,597)	(71,372)	(404,414) (514,826)	(514,826)	(941,346)	(988,219)	(331,353)	(973,429)	(312,707)	(309,784)	(532,514)	(736,810) (120,229)	(120,229)	(135,848)	(2,696,070).	(3,730,288)
Net Written Premiums	11,825,625	10,964,864	106,713	132,270	166,896	159,914			148,020	148,148	10,930,228	10,190,118	81,746	72,967	23,259,228	21,668,281
						3	,		20,000		פרר 1970	900 000 1	:		907	200
Add: Unearned premiums reserve - beginning of the year	5,660,349	5,702,230		127,997	702,087	622,305	368,036	•	204,678	174,801	4,041,479	607.666.7	111177	105.10	994,967,11	*************
LESS: Re-insurers share - beginning of the year	(300,407)	(79,535)	(113,416)	(98,700)	(620,953)	(555,388)	(368,036)		(140,088)	(616,09)	(606,847)	-	(28,926)	(59,848)	(2,228,673)	(883,784)
Net Unearned Premiums Reserve - Deginning of the Year	5,359,942	5,622,695	22,532	29,297	81,134	66,918			64,590	84,488	3,434,432	2,999,289	42,185	21,583	9,009,815	8,824,270
	8													*)		
Less. Uncorned premiums reserve - and of the year	6,214,051	5,660,349	122,749	140,948	752,525	702,087	142,594	368,036	201,408	204,678	3,986,740	4,041,279	117,271	121,111	11,538,138	11,238,488
Re-insurers' share - end of the year	(491,674)		(300,407) (105,219) (113,416)	(113,416)	(657,846)	(620,953)	(142,594)	(366,036)	(143,311)	(140,088)	(504,439)	(606,847)	(72,021)	(78,926)	(2,117,104)	(2,228,673)
Net Unearned Premiums Reserve - End of the Year	5,723,177	5,359,942	17,530	27,532	94,679	81,134			58,097	64,590	3,482,301	3,434,432	45,250	42,185	9,421,034	9,009,815
Net change in unearned premiums reserve	(363,235)	262,753	10,002	1,765	(13,545)	(14,216)			6,493	19,596	(47,869)	(435,143)	(3,065)	(20,002)	(411,219)	(185,545)
Net Revenue from the Written Premiums	11,462,390	11,462,390 11,227,617 116,715 134,035	116,215	134,035	155,351	145,690	1	1	154,513	160,046	10,882,359	9,754,975	70,691	52,365	52,365 22,848,009	21,482,736

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

# EURO ARAB INSURANCE GROUP COMPANY

# (A.PUBLIC, SHAREHOLDING, LIMITED, COMPANY)

# AMMAN - JORDAN

# STATEMENT OF PAID CLAIMS COST FOR GENERAL INSURANCE ACTIVITIES

-															
Potential Value Forder	İ	For the Year Ended	r Ended	For the Year Ended	Ended	For the Year Ended	ar Ended	For the Year Ended	Ended .	For the Year Ended	Ended	For the Year Ended	Ended	For the Year Ended	Ended
				December 31	14.	December 31,	er 31.	December 31,	.31,	December 31,	.31	December 31	131	December 31	31,
December 31		2010	3018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019	2018
2019	2000	Ę	Q.	Of Of	Ą	B	ος	Q	Q	g	Q	g	Ą	д	g
55, 808 11	12 098 155	202.508	71,820	365,972	196,903		٠	41,963	23,745	10,148,948	8,513,654	267,933	42,781	22,836,447	20,947,058
CA1,500,11	(020 965 67	(15, 773)		(49,212)	(15,662)	*	i	(530)	(730)	•	•	(121)	(347)	(2,496,659)	(2,552,759)
(5,411,023)	(4,300,044)	(317)	3	(547)	(1,929)		٠	•	•	٠	•	e	2.83	(1,063)	(1,929)
. 130 252	. ענונ נכנו	(975)	(51.067)	(296,705)	(167,120)	•		(39,230)	(18,764)	(152,805)		(260,077)	(33,652)	(812,510.1)	(392,960)
1000,000	7000000	16.471	127.05	19 408	12.192	•		2,203	4,231	9,996,143	8,513,654	7,735	8,782	19,325,007	17,999,410
500 000	27,552,5	250 080	220.873	716.623	799.108		٠	13,676	8,735	848,237	922,503	78,321	414,100	8,162,624	8,386,274
657.537.9	000,000	000 1	3.000	10,000	10,000	•	٠	٠	i	892,462	624,534	3,000	3,000	2,108,462	1,440,534
יבנר משל	(153.453)	(321,595)	(184.727)	(653,763)	(729,899)	٠	٠	(259)	•	2		(52,903)	(357,607)	(979,257)	(1,425,685)
(10,100)	1995 566 17		•	•	٠	٠	•		j	-				(1,251,501)	(1,245,559)
100010001	C 471 944	61.437	39.146	72,860	79,209	1		13,417	8,735	1,740,699	1,547,037	28,418	59,493	8,040,328	7,155,564
646940	163.644	22,13	78.846	72.360	78,709		,	13,417	8,735	848,237	922,503	28,118	59,193	5,946,766	5,729,930
4,923,997	4.04.44	-	900	000	905	•	•	•	٠	892,462	624,534	300	300	2,093,562	1,425,634
1,200,000	800,000	200	000	200											
	730 7	278 000	154 847	799.108	721,871		1	8,735	45,491	922,503	442,240	414,100	345,014	8,386,274	7,563,917
666,020,0	100.025	000 €	3,000	10,000	10,000	*	٠	·	3 <b>4</b> 3	624,534	548,489	3,000	3,000	1,440,534	1,314,489
200,000	200,000	:	(128.081)	(729,899)	(668,131)	•	•	•	(37,000)	٠		(357,607)	(306,854)	(1,425,685)	(1,301,960)
(153,452)							•	•	'	•				(1,245,559)	(1,266,202)
(1,245,559)	7	35.00	70 766	79 209	63,740			8,735	8,491	1,547,037	990,729	59,493	41,160	7,155,564	6,310,244
5,421,944	3,176,358	38.845	29.466	78,709	63,240		•	8,735	8,491	922,503	442,240	59,193	40,860	5,729,930	5,010,655
4,041,944	000 032	300	300	200	200		•	,	٠	624,534	548,489	300	300	1,425,634	1,299,589
000,000	AR2 24C	72 291	9.380	(6,349)	15,469			4,682	244	193,662	556,308	(31,075)	18,333	884,764	845,320
701,553	000'047	45,474	200												000000

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF THESE FINANCIAL STATEMENTS AND SHOULD BE READ WITH THEM AND WITH INDEPENDENTS AUDITOR'S REPORT.

Net un-reported claims reserve beginning of the year

Net Change at Claims Reserve

Net Paid Claims Cost

Net reported claims reserve beginning of the year

Net Claims Reserve - Beginning of the Year

Less: Reported claims reserve - beginning of the year

Net un-reported claims reserve end of the year Net reported dalms reserve end of the year Net Claims Reserve - End of the Year

Add; Reported dalms reserve - end of the year

Foreign re-insurers' share

Net Paid Claims

Local re-insurers' share

Less: Recoveries Paid claims

Less: Re-insurers share - end of the year

Un-reported dalm reserve

Re-insurers' share - beginning of the year

Un-reported claims reserve

EURO, ARAB, INSURANCE, GROUP, COMPANY.
(A. PUBLIC, SHAREHOLDING, LIMITED, COMPANY.)

AMMAN - JORDAN

STATEMENT OF UNDERWRITING PROFIT FOR GENERAL INSURANCE ACTIVITIES

					Fire and Other Damages to	smages to	Avlation		Clability		Medical		Others		Total	
	Motor	1	Marine and Transportation	Sportation	Properties									-	For the Year Ended	Fnded
1	Part of the Value of	1	For the Year Ended	Ended	For the Year Ended	Ended	For the Year Ended	. Ended	For the Year Ended	Luded	For the Year Ended	Ended	For the Year Ended	200		
	-					,	Treamber 1		December 31,	31.	December 31.	.3%	December 31.	11,	Occember 31	173
	December 31	er 31,	December 31.		Tr. Mouseon	-							9101	8100	2019	2018
	į		2010	2018	2019	2010	2019	2018	2019	2010	2019	2016	2002	2000		
1	20102	6046		,	g	g	g	Д	g	g	Q	g	Q	g	Ą	g
	g	Q	ደ	9	ę	ì				****	921 500 01	9.754.975	78,681	52,365	22,848,009	21,462,736
	11 462 190	11,227,617	116,715	134,035	153,351	145,698	•	•	154,513	100,001	1		e ()			
Net recenue from the written premiums			17.	(FET OF)	(650 £1)	(27,661)			(6,885)	(4,475)	(10,109,005)	(9,069,262)	23,340	(27,115)	(20,209,771)	(36.044,7302
(Less); Net paid claims cost	(9,965,598)	(9,665,394)	124,1941	7504155					147,628	163,571	692,554	605,013	102,021	25,250	2,636,238	2,638,006
	1,496,792	1,542,233	58,951	103,902	140,292	110,011						,	17917	21.539	359,913	358,204
	1117	2.428	112,574	139,795	193,331	183,298	*	•	13,770	11,144	14,946					
Add: Received commissions						201 CF	11.153	13,327	10,932	12,153	454,229	428,195	10,337	15,006	627,267	786,809
Insurance policies issuance fees	290,156	264,771	14,019	70,00						3	ALC 031	165.952			456,847	423,392
		***	***	49.609	•	12,211	-		-							
Other revenue	100,597	195,620	445,015			3000			011 521	106.069	1,329,969	1,279,160	144,331	61,795	4,294,265	4,206,411
Tabel Backerice	1,976,862	2,005,052	298,356	314,268	361.264	345,941	13,150	130004	-			200 001	14.656	20,348	947,551	895,439
total national substitute for	742,058	610.141	21.520	32,850	65,026	107,475			15,707	14,601	50.70				224,355	244,646
TOTAL	153,000	173,951	26,355	25,695	45,000	45,000	٠	*	٠	•	•	•		1	000 000	375 834 5
Excess of loss premiums	120 000	817 518	83,155	176,70	145,853	142,733		•	47,247	45,617	993,389	912,067	21,17	055,13	4,513,000	a de la constanta
Employees and administrative expenditures related to underwriting accounts	1,0,020,4	200	0.00			Ton or	311.1	6.414	9,365	6,475	212,955	244,549	15,300	17,960	201,779	\$19,931
Other expenses	211,477	184,745	29,100	28,991	21,200	No. of			904 64	66,693	1,294,048	1,259,460	51,220	29,659	3,993,184	3,610,222
	2,136,012	1,924,355	160,136	175,507	277,139	326,005	67977					COT 61	11116	1.937	301,061	300,119
Total Expenses			A1C AC.	130.761	64,125	19,936	0,927	6,213	99,931	120,175	35,921	17,700				
Net Written Profit (Loss)	(159,150)	00'00	-													

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#### EURO ARAB INSURANCE GROUP COMPANY

#### (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

### STATEMENT OF UNDERWRITING REVENUES FOR LIFE INSURANCE ACTIVITIES

	For the Year	Ended
	Decembe	r 31,
	2019	2018
Written Premiums:	JD	JD
Written Premiums.		4 004 700
Direct business	2,080,809	1,921,723
Less: Foreign re-insurers' share	(1,445,442)	(1,334,841)
Net Written Premiums	635,367	586,882
Add: Mathematical reserve - beginning of the year	353,977	346,103
Less: Re-insurers' share	(253,493)	(274,335)
Net Mathematical Reserve - Beginning of the Year	100,484	71,768
Less: Mathematical reserve - end of the year	285,946	353,977
Re-insurers' share	(194,117)	(253,493)
Net Mathematical Reserve - End of the Year	91,829	100,484
Net Change in Mathematical Reserve	8,655	(28,716)
Net Revenue from the Written Premiums	644,022	558,166

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# EURO ARAB INSURANCE GROUP COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

#### STATEMENT OF PAID CLAIMS COST FOR LIFE INSURANCE ACTIVITIES

	For the Year	Ended
	December	r 31,
	2019	2018
	JD	JD
Paid claims	1,634,497	1,066,205
Less: Foreign re-insurers' share	(1,376,987)	(860,831)
Net Paid Claims	257,510	205,374
Add: Reported claims reserve - end of the year	661,466	634,449
Add: Un-reported claims reserve - end of the year	20,000	20,000
Less: Re-insurers' share	(541,525)	(516,193)
Net Claims Reserve - End of the Year	139,941	138,256
Less: Reported claims reserve - beginning of the year	634,449	661,182
Net reported claims reserve - beginning of the year	20,000	20,000
Re-insurers' share	(516,193)	(549,255)
Net Claims Reserve - Beginning of the Year	138,256	131,927
Net Change in Claims Reserve	1,685	6,329
Net Paid Claims Cost	259,195	211,703

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#### EURO ARAB INSURANCE GROUP COMPANY

#### (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

#### STATEMENT OF UNDERWRITING PROFIT FOR LIFE INSURANCE ACTIVITIES

	For the Year I	Ended
	December	31,
		2018 JD
Net revenue from the written premiums	644,022	558,166
Less: Net paid claims cost	(259,195)	(211,703)
	384,827	346,463
Add: Received commissions	1,764	1,025
Insurance policies issuance fees	37,644	35,195
Total Revenue	424,235	382,683
Less: Insurance policies obtaning cost	(7,508)	(5,894)
Employee and administrative expenditure related to underwriting accounts	(146,081)	(127,636)
Other expenses	(77,266)	(85,739)
Total Expenses	(230,855)	(219,269)
Net Underwriting Profit	193,380	163,414

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#### EURO ARAB INSURANCE GROUP COMPANY

#### (A PUBLIC SHAREHOLDING LIMITED COMPANY)

#### AMMAN - JORDAN

#### STATEMENT OF FINANCIAL POSITION FOR LIFE INSURANCE ACTIVITIES

	Decembe	r 31,
<u>ASSETS</u>	2019	2018
	JD	JD
Investments:		
Deposits at banks	105,700	105,700
Total Investments	105,700	105,700
Accounts receivable - Net	367,842	328,659
Re-insurance and insurance companies' accounts - receivable	384,673	503,767
Other assets	113,661	6,156
Property and equipment	685	284
TOTAL ASSETS	972,561	944,566
LIABILITIES AND HEAD OFFICE'S EQUITY		
LIABILITIES:		
Accounts payable	223,521	207,750
Re-insurance and insurance companies' accounts - payable	970,720	1,229,077
Other liabilities	57,792	62,121
TECHNICAL RESERVES:		
Mathematical reserve - net	91,829	100,484
Claims reserve - net	139,941	138,257
Total Technical Reserves	1,483,803	1,737,689
HEAD OFFICE'S EQUITY:		
Head Office's current account	(704,622)	(956,537)
Net underwriting profit	193,380	163,414
(Deficit) in Head Office's Equity	(511,242)	(793,123)
TOTAL LIABILITIES AND HEAD OFFICES'S EQUITY	972,561	944,56

THE ACCOMPANYING NOTES CONSTITUTE AN INTEGRAL PART OF
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# EURO ARAB INSURANCE GROUP COMPANY (A PUBLIC SHAREHOLDING LIMITED COMPANY) AMMAN - JORDAN NOTES TO FINANCIAL STATEMENTS

#### 1. General

Euro Arab Insurance Company was established in 1996 and registered as a Jordanian public company according to the provisional Companies Law No. (1) for the year 1989 and (Amended) Jordan Insurance Regulatory Act (9) of 1995 with a capital of JD 2 million, divided into (2) million shares. The Company was registered in the public shareholding company's register at the Ministry of Industry and Trade in Jordan under No. (304) on January 8, 1996. Moreover, the Company's name was changed, on June 24, 2002, from Amman Insurance Company Ltd to the current name, and its capital was increased in stages over the past years to become JD 8 million, divided into 8 million shares.

The Company conducts all types of insurance: life, motor, marine, transport, fire and other damages to properties, and medical liability.

The accompanying financial statements for the year ended December 31, 2019 were approved by the Board of Directors in their meeting held on February 12, 2020 and are subject to the approval of the General Assembly of shareholders.

#### Accounting Policies

**Basis of Preparation** 

- The financial statements have been prepared in accordance to the interpretations issued by the International Accounting Standards; enacted local laws and regulations; as well in accordance to the regulated Jordanian Insurance Commission forms.
- The financial statement has been prepared in accordance to the historical cost convention except for the financial assets at fair value through profit and loss which is stated at fair value at the date of issuing the financial statement, moreover; the hedged financial assets and liabilities have been stated at the fair value.
- The financial statements functional and reporting currency is Jordanian Dinar.
- The accounting policies adopted for the current year are consistent with those applied in the year ended December 31, 2018, except for what has been mentioned in note (3-A).

#### Segment Information

- The business segments represents a set of assets and operations that jointly provide products /or services subjected to risks and returns different from those related to other business sectors, which is measured in accordance to the reports used by the executive manager and the Company's main decision maker.
- The geographic sector contribute to provide products /or services in a specific economic nature subjected to risks and returns different from those in other sectors contributing in other economic natures.

#### **Financial Instruments**

Initial recognition and measurement:

Financial assets and liabilities are recognized in the Company's statement of financial position when the Company becomes a party to the contractual regulations.

Financial assets and financial liabilities are initially measured at fair value. Moreover, transaction costs directly attributable to the acquisition or issue of financial assets and liabilities are added or deducted to/from the fair value of the financial assets or financial liabilities, due to necessity at the initial recognition. The transaction costs directly attributable to the acquisition of financial assets or financial liabilities at fair value through profit or loss are recognized directly in the statement of profit or loss.

If the transaction price is different from the fair value at initial recognition, the Company treats the variance as follows:

- If fair value is determined at an active market price for identical assets or liabilities or based on a valuation method that uses only observable inputs in the market, the difference in profit or loss is recognized on initial recognition (i.e., gain or loss on the first day).
- In all other cases, fair value is adjusted to the transaction price (that is, the first day gain or loss will be deferred by including it in the initial carrying amount of the asset or liability).

After initial recognition, the deferred gain or loss will be taken to the statement of profit or loss on a rational basis, only to the extent that a change in factor (including time) is taken into account by the market participants when pricing the asset or liability or when this instrument is derecognized.

#### Financial Assets

#### Initial recognition

All financial assets are recognized on the trade date when the purchase or sale of a financial asset under a contract requires the terms of delivery of the financial asset within a time frame determined by the relevant market. Moreover, the financial asset is initially measured at fair value plus transaction costs except for those financial assets classified as at fair value through profit or loss. Transaction costs directly attributable to the acquisition of financial assets designated at fair value through profit or loss are recognized in the statement of Profit or loss.

#### Subsequent measurement

Measurement of all recognized financial assets within the scope of IFRS 9 requires subsequent measurement at amortized cost or fair value based on the entity's business model for managing financial assets and their contractual cash flows characteristics.

#### Specifically:

- Financing instruments held in the business model for collecting contractual cash flows which has contractual cash flows that are only principal and interest payments on the principal outstanding, which are subsequently measured at amortized cost; and
- Financing instruments held in the business model for both collecting contractual cash flows and selling debt instruments that has contractual cash flows that are only principal and interest payments on the principal outstanding which are subsequently measured at fair value through other comprehensive income;
- All other financing instruments (such as debt instruments managed at fair value /or held for sale) and investments in equity are subsequently measured at fair value through profit or loss.

However, after initial recognition of the financial asset, the company may make an irrevocable choice/or designation concerning the financial asset on an individual basis, as follows:

 The Company may make an irrevocable choice to include in other comprehensive income the subsequent changes in the fair value of the equity investment not held for trading or potential replacement recognized by the acquirer within the business combinations to which IFRS 3 applies; and

The Company may irrevocably determine the financial instruments that fulfill the standards of amortized cost or fair value through other comprehensive income and are measured at fair value through profit or loss if it significantly eliminates or reduces the accounting mismatch (referred to as the fair value option).

# <u>Debt Instruments at Amortized Cost or at Fair Value through Comprehensive</u> Income

The Company evaluates the classification and measurement of the financial asset based on the contractual cash flow characteristics and the Company's business model for asset management.

For an asset classified at amortized cost or at fair value through comprehensive income, its contractual terms should result in cash flows that are only principal and interest payments on the principal outstanding.

For the purpose of testing the principal and interest payments on the principal outstanding, the asset is the fair value of the financial asset at initial recognition. This principal amount may change over the life of the financial asset (for example, if there is a principal repayment). Interest consists of the allowance for the time value of money, the credit risk associated with the original amount outstanding over a given period of time, and other basic lending options and risks, as well as the profit margin. An assessment of the principal and interest payments is made for the principal amount outstanding in the currency in which the financial asset is evaluated.

Contractual cash flows represent the principal and interest payments on the principal outstanding and are consistent with the underlying funding arrangement. Contractual terms involving exposure to risks or fluctuations in contractual cash flows unrelated to the underlying financing arrangement, such as exposure to changes in equity prices or commodity prices, do not result in contractual cash flows that are only from principal and interest payments. A financial asset granted or acquired may also be the primary financing arrangement regardless of whether it is a loan in its legal form.

#### Evaluating the Business Model

Evaluation of business models for the management of financial assets is essential for the classification of financial assets. Moreover, the Company defines business models at a level that reflects how the groups of financial assets are managed together to achieve a particular business objective. In this regard, the Company's business model does not depend on the management's intentions concerning an individual instrument, and therefore, the business model is evaluated at a group level and not on an instrument-by-instrument basis.

The Company adopts more than one business model to manage its financial instruments that reflect how the Company manages its financial assets to generate cash flows. In addition, the Company's business models determine whether cash flows will result from the collection of contractual cash flows or/ the sale of financial assets, or/ both.

The Company takes into account all relevant information available when conducting an evaluation of the business model. However, this assessment is not done on the basis of scenarios that the Company does not expect to occur reasonably, such as the so-called "worst case" or "stress state" scenarios. The Company also takes into account all available relevant evidence such as:

- The portfolio stated policies and objectives and the application of those policies whether the management strategy focuses on obtaining contractual revenues, maintaining a specific profit rate, matching the period of financial assets with the period of financial liabilities that finance those assets, or achieving cash flows through the sale of assets;
- How to evaluate the performance of the business model and financial assets held in this business model and to report to key management personnel;
- Risks affecting the performance of the business model (and the financial assets of that model), in particular the manner in which such risks are managed; and
- How to compensate business managers (for example, whether compensation is based on the fair value of the assets managed or on the contractual cash flows received).

Upon initial recognition of the financial asset, the Company determines whether the newly recognized financial assets are part of an existing business model or whether they reflect the beginning of a new business model. The Company evaluates its business models in each reporting period to determine whether business models have changed since the prior period.

When a debt instrument measured at fair value through comprehensive income is derecognised, the cumulative gain / loss previously recognized in comprehensive income is reclassified as equity to the statement of Profit or loss. On the other hand, for equity investments measured at fair value through comprehensive income, the cumulative gain / loss previously recognized in comprehensive income is not subsequently reclassified to the statement of Profit or loss but transferred directly to equity.

Debt instruments that are subsequently measured are carried at amortized cost or at fair value through comprehensive income for impairment testing.

#### Reclassification

If the business model in which the Company retains financial assets changes, the financial assets that have been affected are reclassified. The classification and measurement requirements relating to the new class are effective from the first day of the first reporting period after the change in the business model resulting in the reclassification of the Company's financial assets. Changes in contractual cash flows are considered in the accounting policy for the adjustment and disposal of the financial assets described below.

#### **Impairment**

The Company recognizes the expected credit loss provisions on the following financial instruments that are not measured at fair value through the income statement:

- Balances and deposits with banks and financial institutions.
- · Receivables and receivables from reinsurers.
- Financial assets at amortized cost (debt instruments).
- Checks under collection

No impairment loss is recognized in equity instruments.

The Company recognizes excepted credit losses using the simplified approach.

#### **Defining Default**

The definition of default is very important in determining the expected credit loss. It is used to measure the value of credit loss, because default is a component of the probability of default that affects the measurement of credit losses.

#### Impairment of Financial Assets

The company recognize the expected credit loss provision on receivable balances, cheques undercollection and re-insurances' receivable, and it's been revaluated and updated on the date of each report to reflect the credit sheet on the date of initial recognition for the related financial instruments.

The company records on a regular basis the expected credit loss over the lifetime of the receivable balances, cheques undercollection and re-insurances' receivable, and it's been evaluated for the financial assets using matrix provision depends on the groups previous expected credit loss, then its adjusted to fit with the factors relates to debtors and general economic factors, and it's been evaluated from the perspective of the current situation and future forecasting at the date of the report including time value of cash if its comes so.

In regarding to all other financial assets, the company record on regular basis the expected credit loss over their lifetime, upon substantial increase in credit risk from the date of initial recognition, the expected credit loss compromises over their lifetime, which will arise from all default probability.

#### Provision for the Expected Credit Losses

The Company has adopted the simplified method to recognize the expected credit losses over their lifetime concerning receivables, checks under collection, and reinsurers' receivable as permitted by IFRS 9.

A provision for the expected long-term credit loss of a financial instrument should be recognized if the credit risk on that financial instrument increases substantially since initial recognition, and the expected credit loss is a potential weighted estimate of the present value of the credit loss. This value is measured as the present value of the difference between the cash flows due to the Company under the contract and the cash flows that the Company expects to receive arising from the weighting of several future economic scenarios, discounted at the effective interest rate of the asset.

The Company assesses whether there is an objective evidence of impairment on an individual basis for each asset with an individual value and collectively for other assets that are not individually significant.

Provisions for loss of credit losses are presented as a reduction of the total carrying amount of financial assets at amortized cost.

#### Adjustment and Derecognition of Financial Assets

An adjustment is made to the financial asset when the contractual terms that govern the cash flows of a financial asset are renegotiated or otherwise modified between the initial recognition and maturity of the financial asset. The adjustment affects the amount and / or timing of the contractual cash flows either immediately or at a future date.

When a financial asset is adjusted, the Company assesses whether such an adjustment results in derecognition. According to the Company's policy, the adjustment leads to derecognition when it causes a significant difference in terms.

If a financial asset is derecognized, the provision for expected credit losses at the derecognition date is re-measured to determine the net carrying amount of the asset at that date. The difference between the adjusted carrying amount and the fair value of the new financial assets with the new terms will result in a gain or loss on derecognition.

When the contractual terms of a financial asset are modified, and the adjustment does not result in derecognition, the Company determines whether the credit risk of the financial asset has increased significantly since initial recognition by comparing

- the probability of non-payment for the remaining period estimated on the basis of data at initial recognition and original contractual terms; with
- The probability of non-payment for the remaining period at the reporting date based on the modified terms.

When the adjustment does not result in derecognition, the Company calculates the adjustment gain / loss to compare the total carrying amount before and after the adjustment (except for the expected credit loss provision). The Company then measures the expected credit loss of the adjusted asset, as the expected cash flows arising from the adjusted financial asset are included in the expected cash deficit from the original asset.

#### Derecognition of Financial Assets

The Company derecognises a financial asset upon expiry of the contractual rights relating to the receipt of the cash flows from the asset, or when the entity has transferred the financial asset, together with all significant risks and rewards of ownership, to another entity. If the Company does not transfer or retain substantially the risks and rewards of ownership and continues to control the transferred asset, the Company recognizes its remaining interest in the transferred asset and the related liabilities that the Company may have to pay. If the Group retains substantially all the risks and rewards of ownership of the transferred asset, the Company continues to recognize the financial asset.

Upon derecognition of any financial asset measured at amortized cost, the difference between the carrying amount of the asset and the consideration received or receivable is recognized in the statement of profit or loss.

#### Write-off

The Company derecognises financial assets when there is information indicating that the debtor is experiencing financial difficulties, and there is no realistic probability of recovery, for example. Such derecognition also applies if the debtor is placed under liquidation, or he has filed for bankruptcy, or where trade receivables are past due for more than two years, whichever is earlier. The Company may continue to subject written-off financial assets to collection procedures, taking into account legal advice, where appropriate. Meanwhile, any recoveries are recognized in the statement of profit or loss.

#### Financial Liabilities and Equity Instruments Issued by the Company

#### Classification as Debt or Equity Instruments

Debt and equity instruments are classified either as financial liabilities or as equity in accordance with the substance matter of the contractual arrangements, the definitions of financial liabilities, and the equity instrument.

**Equity Instruments** 

An equity instrument is defined as a contract that evidences ownership of the remaining shares of an entity's assets after deducting all liabilities. The equity instruments issued are recorded with the proceeds received net of the direct issue cost.

Financial Liabilities

All financial liabilities are subsequently measured at amortized cost using the effective yield method or at fair value through profit or loss. Financial liabilities that are not (i) a potential consideration for the acquire in a business combination, (ii) held for trading, or (iii) designated at fair value through profit or loss, are subsequently measured at amortized cost using the effective yield method.

Other accounts payable are initially classified as "financial liabilities" at fair value less transaction costs, whereas they are subsequently measured at amortized cost using the effective yield method. Interest expense is recognized on an effective yield basis except for short-term liabilities if the return recognition is insignificant.

The effective yield method is the method of calculating the amortized cost of a financial liability and allocating the expense over the period in question. The effective interest rate is the rate that exactly discounts the expected future cash payments within the expected life of the financial obligation or, where appropriate, a shorter period.

Derecognition of Financial Liabilities

The Company derecognises financial liabilities when it is discharged from its obligations, or when such obligations are canceled or expired. The difference between the carrying amount of the derecognised financial liability and the consideration payable or payable is recognized in profit or loss.

Foreign Exchange Gains and Losses

The carrying amount of financial assets recorded in a foreign currency is determined and translated at the rate prevailing at the end of each reporting period. Specifically:

- For financial assets measured at amortized cost that are not part of a specific hedging relationship, the currency exchange differences are recognized in the statement of Profit or loss; and
- For debt instruments measured at fair value through comprehensive income that
  are not part of a specific hedging relationship, the exchange differences on the
  amortized cost of the debt instrument are recognized in the income statement.
  Other exchange differences in comprehensive income are recognized in the
  revaluation reserve; and
- if financial liabilities are part of a portfolio managed on a fair value basis, in accordance with a documented risk management or investment strategy; or
- if a derivative is included in the basic financial or non-financial contract, and the derivative is not closely related to the basic contract.

Fair Value

Closing market prices (acquiring assets / selling liabilities) in active markets at the date of the financial statements represent the fair value of traded financial derivatives. In case declared market prices do not exist, some financial derivatives are not actively trading, or the market is inactive, fair value is estimated by one of several methods including the following:

- Comparing it with the market value of another financial asset with similar terms and conditions.
- Analyzing future cash flows and discounting the expected cash flows based on a rate used for similar instruments.
- Adopting option pricing models.

The valuation methods aim at providing a fair value reflecting market expectations, and take into consideration market factors, risks, and future benefits when estimating the derivatives value. Moreover, financial assets, the fair value of which cannot be reliably measured, are stated at cost less any impairment.

**Real Estate Investments** 

Real estate investments are stated at cost net of accumulated depreciation (excluding land). In addition, impairment in their value is taken to the statement of Profit or loss. The operating revenues or expenses of these investments are included in the statement of Profit or loss. Moreover, these investments (excluding land) are depreciated over their useful lives using the straight-line method at an annual rate of 2 %.

Real estate investments are evaluated according to the decisions issued by the Ministry of Industry and Trade and Insurance Management. Moreover, their fair value is disclosed in the financial statements.

Reinsurance and Reinsurers' Accounts

The Company carries out reinsurance operations with other insurance and reinsurance companies and is exposed in many areas to certain levels of risk. Reinsurance operations include the relative share, excess loss agreements, facultative reinsurance, and other forms of reinsurance that essentially cover all types of insurance. Reinsurance contracts do not exempt the Company from its obligations to policyholders. Failure of reinsurers to meet their obligations may result in losses to the Company, and therefore, provisions are taken for the uncollectible amounts. The recoverable amount of the reinsurer is estimated in a manner commensurate with the Company's commitment for each claim.

Reinsurers' shares of insurance premiums and contributions, paid claims, technical provisions, and all the rights and obligations resulting from reinsurance based on agreements between the Company and reinsurers are accounted for on the accrual basis.

**Reinsurers' Accounts** 

Reinsurers' shares of insurance premiums and contributions, paid claims, technical provisions, and all the rights and obligations resulting from reinsurance based on agreements between the Company and reinsurers are accounted for on the accrual basis.

**Acquisition Costs of Insurance Policies** 

Acquisition costs represent the costs incurred by the Company against selling, underwriting, or starting new insurance contracts. The acquisition costs are recorded in the statement of Profit or loss.

**Property and Equipment** 

Property and equipment are stated at cost net of accumulated depreciation and any accumulated impairment losses. Moreover, property and equipment (excluding land) are depreciated when they are ready for use based on the straight-line method over their estimated useful lives using the following annual depreciation rates. The depreciation expense is recorded in the statement of Profit or loss:

	%
Buildings	2
Machinery, equipment, and furniture	25 - 9
Vehicles	15
Building improvements and decoration	20 - 2

Depreciation is calculated for readily usable property and equipment when they are being used for their intended use.

When the recoverable values of property and equipment is less than their carrying amounts, assets are written down to their recoverable values, and impairment losses are recorded in the statement of Profit or loss.

The useful lives of property and equipment are reviewed at the end of each year. In case the expected useful life differs from previous estimates, the change in estimate is recorded in the following years, being a change in estimates.

Gains or losses on disposal of property and equipment, representing the difference between their sale proceeds and their carrying value, are recorded in the statement of Profit or loss.

Property and equipment are derecognized when disposed of or when no future benefits are expected from their use or disposal.

#### Intangible Assets

- Intangible assets obtained through merger are stated at fair value on their acquisition date. Intangible assets obtained through other than merger are stated at cost.
- Intangibles assets are classified according to their estimated lives: definite or indefinite. Intangible assets with a definite useful life are amortized over their useful life, and amortization is recorded in the statement of Profit or loss. Intangible assets with indefinite lives are reviewed for impairment at the date of the financial statements, and the impairment is recorded in the statement of Profit or loss.
- Internally generated intangible assets are not capitalized by the Company but recorded in the income statement in the same year.
- Any indications to the impairment of these financial assets are reviewed as of the date of the financial statements. Moreover, the life estimate of those assets is reviewed, and any related adjustments are made in the subsequent years.

**Computer Programs and Systems** 

Software and computer systems are stated at cost on acquisition and amortized at 20% per annum.

#### **Provisions**

Provisions are recognized when the Company has obligations on the date of the statement of financial position as a result of past events, it is probable to settle the obligation, and the amount of the obligation can be reliably estimated.

Amounts recognized as provisions represent the best estimate of the amounts required to settle the obligation as of the date of the financial statements, taking into consideration the risks and uncertainty relating to the obligation. When the provision amount is determined on the basis of the expected cash flows for the settlement of the current obligation, its current book value represents the present value of these cash flows.

When it is expected that some or all of the economic benefits required from other parties to settle the provision will be recovered, the receivable is recognized within assets if receipt of the compensations is actually certain and their values can be reliably measured.

#### Technical Reserves

Technical reserves are taken and maintained according to the regulations of the Insurance Commission as follows:

- The reserve for unearned premiums for general insurance activities is calculated according to the remaining days up to the expiry date of the insurance policy after the financial statements date on the basis of a 365-day year except for marine and land transport insurance in which the provision for unearned premiums is calculated on the basis of underwritten premiums of the valid policies on the date of the financial statements according to the laws, regulations, and instructions issued for this purpose.
- 2. The provision for reported claims is computed by determining the maximum amount of the total expected costs for each claim on an individual basis.
- The premiums deficiency reserve and provision for incurred but not reported (IBNR) claims are calculated based on the Company's experience and estimates.
- The reserve for unearned premiums for life insurance activities is calculated based on the Company's experience and estimates, as well as on the actuary's recommendation.
- 5. The mathematical reserve for life insurance policies is calculated based on the actuarial equations which are reviewed periodically by an independent actuary, as well as according to the instructions of the Insurance Commission.

#### Provision for End- of-service Indemnity

The provision for employees' end- of-service indemnity is calculated in accordance with the Company's policy that complies with the Jordanian Labor Law.

The annual compensation paid to employees leaving the service is recognized in the provision for end-of-service indemnity when paid, and a provision for the liabilities incurred by the Company concerning the employees' end- of- service indemnity is taken to the statement of Profit or loss.

#### **Liability Adequacy Test**

All insurance claims are evaluated for sufficiency and suitability as of the statement of financial position date through calculating the present value of future cash flows for outstanding insurance contracts.

If the evaluation indicates that the present value of the insurance claims (varied and less convenient purchase expenditures and relevant intangible assets) is not enough compared to the expected future outflows, then the whole amount of deficit is taken to the statement of Profit or loss.

#### **Income Tax**

Income tax expenses represent amounts of accrued income tax and deferred tax.

#### a. Accrued Taxes

Income tax expenses represent accrued taxes and deferred taxes. They are determined based on taxable income. Moreover, taxable income differs from income declared in the statement of Profit or loss, as declared revenue includes non-taxable revenue, tax expenses not deductible in the current year but deductible in the subsequent years, or accumulated losses acceptable by the tax authorities, or allowable for tax deduction purposes.

Taxes are calculated according to the tax rates prescribed by the prevailing laws, regulations, and instructions in Jordan.

#### b. Deferred Taxes

Deferred taxes are taxes expected to be paid or recovered as a result of temporary timing differences between the value of the assets and liabilities in the financial statements and the value of the taxable amount.

Deferred taxes are calculated according to the liability method in the statement of financial position, based on the tax rates expected to be applied at the tax liability settlement date, or the realization of the deferred tax assets.

The balances of deferred tax assets and liabilities are reviewed at the statement of financial position date and reduced in case they are (wholly or partially) not expected to be utilized, or the tax liability has been settled, or is no longer needed.

#### Offsetting

Financial assets and financial liabilities are offset, and the net amount is reflected in the statement of financial position when there are binding legal rights to offset the recognized amounts, the Company intends to settle them on a net basis, or assets are realized and liabilities settled simultaneously.

#### Revenue Recognition

#### Insurance Contracts

Insurance premiums arising from insurance contracts are recorded as revenue for the year (earned insurance premiums) on the basis of the maturities of time periods and in accordance with the insurance coverage periods. Unearned insurance premiums from insurance contracts at the date of the statement of financial position are recorded as unearned insurance premiums within liabilities.

Claims and incurred losses settlement expenses are recorded in the statement of Profit or loss based on the expected liability amount of the compensation relating to the insurance policyholders or other affected parties.

#### b. Dividends and Interest

Dividends from investments are recorded when the right of the shareholders to receive dividends arises upon the related resolution of the General Assembly of Shareholders.

Interest income is calculated according to the accrual basis based on the maturities of the time periods, original principals, and earned interest rate.

#### c. Rental Income

Rental income from real estate investments of operating lease contracts is recognized based on the straight-line method over the contract term. Moreover, other expenses are recognized on the accrual basis.

#### **Recognition of Expenses**

All commissions and other costs relating to the acquisition of new or renewed insurance policies are amortized in the statement of Profit or loss upon their occurrence. Other expenses are recognized on the accrual basis.

#### **Insurance Compensations**

Insurance compensations represent paid claims for the period and the change in the claims reserve. Insurance compensations include all amounts paid during the year whether they relate to the current year or previous years. Moreover, outstanding claims represent the highest estimated amount for settlement of all claims resulting from events prior to the statement of financial position date but still unsettled at that date. Moreover, outstanding claims are calculated on the basis of the best information available at the date of the financial statements and include the provision for unreported claims.

#### Salvage and Subrogation Reimbursements

Estimates of salvage and subrogation reimbursements are considered in the measurement of the insurance liability for claims.

#### **General and Administrative and Employee Expenses**

All distributable general and administrative and employee expenses are allocated to the insurance branches separately. Moreover, around 80% of the undistributable general and administrative and employee expenses have been allocated to the various insurance departments based on the earned premiums of each department in proportion to total premiums.

#### Staff Expenses

All employees 'distributable expenses are charged to each insurance branch on the basis of the actual costs of each department. 80% of the non-distributable employees' expenses are distributed to the various insurance departments on the basis of the premiums earned for each department attributed to total premiums.

# 3. Application of New and Amended International Financial Reporting Standards

# A) Amendments that did not have a material impact on the company financial statements:

The following new and revised IFRSs, which are effective for annual periods beginning on or after January 1, 2019 or later, have been adopted in the preparation of the company financial statements. These new and revised IFRSs have not materially affected the amounts and disclosures in the company financial statements for the year and prior years, which may have an impact on the accounting treatment of future transactions and arrangements:

#### New and revised standards

# Annual improvements to IFRSs issued between 2015 and 2017

#### Amendments to new and revised IFRSs

Improvements include amendments to IFRS (3)
"Business Combinations", (11) "Joint
Arrangements", International Accounting
Standards (12), "Income Taxes" and (23)
"Borrowing Costs" as follows:

#### IAS (12)"Income Tax"

The amendments clarify that an entity should recognize the income tax consequences of dividends in profit or loss, other comprehensive income or equity according to where the entity originally recognized the transactions that generated the distributable profits. This is the case irrespective of whether different tax rates apply to distributed and undistributed profits.

#### IAS (23)"Borrowing Costs"

The amendments clarify that if any specific borrowing remains outstanding after the related asset is ready for its intended use or sale, that borrowing becomes part of the funds that an entity borrows generally when calculating the capitalization rate on general borrowings.

#### IFRS (3)"Business Combination"

The amendments to IFRS 3 clarify that when an entity obtains control of a business that is a joint operation, the entity applies the requirements for a business combination achieved in stages, including re-measuring its previously held interest (PHI) in the joint operation at fair value. The PHI to be remeasured includes any unrecognized assets, liabilities and goodwill relating to the joint operation.

#### IFRS (11)"Joint Arrangements"

The amendments to IFRS 11 clarify that when a party that participates in, but does not have joint control of, a joint operation that is a business obtains joint control of such a joint operation, the entity does not re-measure its PHI in the joint operation.

#### New and revised standards

#### IFRIC (23) Uncertainty on the Treatment of Income Tax

#### Amendments to new and revised IFRSs

The interpretation clarifies the determination of taxable profit (tax loss), tax bases, unused tax losses, unused tax benefits and tax rates when there is uncertainty about the treatment of income tax under IAS (12) and specifically addresses:

- whether the tax treatment should be considered in aggregate;
- assumptions regarding the procedures for the examination of tax authorities;
- determination of taxable profit (tax loss), tax basis, unused tax losses, unused tax breaks, and tax rates;
- The impact of changes in facts and circumstances.

Amendments to IFRS 9 Financial Instruments.

These amendments relate to the advantages of prepayment with negative compensation, where the current requirements of IFRS (9) regarding termination rights have been amended to allow for the measurement at amortized cost (or on the business model at fair value through other comprehensive income) status of negative compensation payments.

Amendments to IAS (28)
"Investment in Associates and Joint Ventures".

These amendments relate to long-term shares in allied enterprises and joint ventures. These amendments clarify that an entity applies IFRS (9) "Financial Instruments" to long-term interest in an associate or joint venture that forms part of the net investment in an associate or joint venture if the equity method has not been applied to it.

Amendments to IAS 19 Employee Benefits.

These amendments relate to adjustments to plans, reductions, or settlements.

IFRS (16) "Leases":

The Company adopted IFRS 16 'Leases'. This standard replaces the existing guidance on leases, including IAS 17 "Leases Contracts". IFRIC 4 "Determining whether an Arrangement contains a Lease". SIC 15 "Operating Leases – Incentives" and SIC 27 "Evaluating the Substance of Transactions in the Legal Form of a Lease".

IFRS 16 was issued in January 2016 and is effective for annual periods commencing on or after January 1, 2019. IFRS (16) stipulates that all leases and the associated contractual rights and obligations should generally be recognized in the company financial Position, unless the term is 12 months or less or the lease is a low-value asset. Thus, the classification required under IAS (17) "Leases" into operating or finance leases is eliminated for Lessees. For each lease, the lessee recognizes a liability for the lease obligations incurred in the future. Correspondingly, a right to use the leased asset is capitalized, which is generally equivalent to the present value of the future lease payments plus directly attributable costs, and amortized over the useful life.

The Company has chosen to use the exception mentioned in the standard related to lease contracts for low-value assets and to continue to record rental charges over the life of the contract in the profit or loss statement.

Accordingly, the application of the IFRS (16) did not result in any material impact on the financial statements.

C. New and revised IFRS in issue but not yet effective and not early adopted The Company has not adopted the following new and amended IFRSs issued but not yet effective as of the date of the financial statements. The details are as follows:

New and revised standards

Amendments to IAS 1 Presentation of Financial Statements.

(Effective January 2020).

Amendments to IFRS 3 Business Combinations

(Effective January 2020.)

**IFRS 17 "Insurance Contracts"** 

(Effective January 1, 2022.)

Amendments to IFRS 10 "Consolidated Financial Statements" and IAS 28 "Investments in Associates and Joint Ventures (2011)"

(The start date has been postponed indefinitely, and the application is still permitted)

Amendments to new and revised IFRSs

These amendments relate to the definition of materiality. The new definition states that, 'Information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity.'

These amendments clarify the definition of business as the International Accounting Standards Board published the Revised Financial Reporting Framework. This includes revised definitions of assets and liabilities as well as new guidance on measurement, derecognition, presentation, and disclosure.

to the amended conceptual addition framework, the IASB issued amendments to the quidelines on the conceptual framework in the IFRS Standards, which contain amendments to IFRS (2), (3), (6) and (14) and IAS (1), (8), (34), (37) and (38)) and IFRIC (12), Interpretation Interpretations 20 and (19),Interpretations of the Standing Committee for the Interpretation of Standards Number (32) in order to update those statements with regard to references and quotations from the framework or to refer to a different version of the conceptual framework.

Provides a more consistent measurement and presentation approach to all insurance contracts. These requirements are aimed at achieving a consistent, principled accounting objective for insurance contracts. IFRS (17) replaces IFRS (4) *Insurance Contracts*.

IFRS (17) requires measurement of insurance liabilities at present value to meet.

These amendments relate to the treatment of the sale or contribution of the assets of the investor in the associate or joint venture.

Management expects to apply these new standards, interpretations, and amendments to the consolidated financial statements of the company when they are applicable. Moreover, the adoption of these new standards, interpretations, and amendments may have no material impact on the Company's financial statements in the initial application period.

4. Significant Accounting Judgments and Estimates

Preparation of the financial statements and application of the accounting policies require the Company's management to perform estimates and judgments that affect the amounts of the financial assets and liabilities, and disclosures relating to contingent liabilities. These estimates and judgments also affect revenues, expenses, provisions and changes in the fair value shown within comprehensive income and shareholders' equity. In particular, management is required to issue significant judgments to assess future cash flows and their timing. The aforementioned estimates are based on several assumptions and factors with varying degrees of estimation and uncertainty. Moreover, the actual results may differ from the estimates due to changes resulting from the circumstances and situations of those estimates in the future.

We believe that the estimates within the financial statements are reasonable. The details are as follows:

- Management periodically revaluates the productive lives of tangible and intangible assets for the purpose of calculating annual depreciation and amortization based on the general condition of those assets and estimates of their expected productive lives in the future. Any impairment loss is taken to the statement of profit and loss.
- The claims provision and technical provisions are taken based on technical studies, according to the instructions of the Insurance Commission, and based on actuarial studies.
- Calculation of the provision for expected credit losses requires management to use significant judgments and estimates to estimate the amounts and timing of future cash flows and the risk of an increase in the credit risk of financial instruments after initial recognition and based on future measurement information for expected credit losses. The expected credit loss is measured as an expected credit loss provision over the life of the asset.

Determination of the number and relative weight of scenarios, the outlook for each type of product / market, and the determination of future information relevant to each scenario: When measuring the expected credit loss, the Company uses reasonable and supported future information based on the assumptions of future variables of different economic variables and how these variables affect each other.

Probability of Default: The probability of default is a key input in measuring the expected credit loss. The probability of default is an estimate of the probability of default over a given period of time, which includes the calculation of historical data, assumptions, and expectations relating to future circumstances.

Loss Given Default: Loss Given Default (LGD) is an estimate of loss resulting from default. It is based on the difference between the contractual cash flows due and those that the financer expects to collect, taking into account the cash flows from the collateral (if any).

- Provision for Income Tax: The financial year is charged with its share from income tax according to the prevailing laws and regulations and IFRS, and the necessary tax provision is calculated and recorded accordingly.
- Real estate investments are valued on the bases and assumptions that rely mainly on market conditions and prices. The average of three estimates by accredited real estate experts was adopted, the latest of which was at the end of 2019.

- Management estimates the amounts expected to be recovered from the insurance companies and the Jordan Insurance Association for automobile accidents based on studies prepared by the Company's management and according to the available information and documents.
- Fair value hierarchy: The Company is required to determine and disclose the level in the fair value hierarchy into which the fair value measurements are categorized in their entirety, segregating fair value measurements in accordance with the levels defined in IFRS. Differentiating between Level 2 and Level 3 fair value measurements, i.e. assessing whether inputs are observable and whether the unobservable inputs are significant, which require judgment and a careful analysis of the inputs used to measure fair value, including consideration of factors specific to the asset or liability. When evaluating the fair value of the financial assets and liabilities, the Company uses market information when these are available. In case Level 1 inputs are not available, the Company deals with independent and qualified parties to prepare evaluation studies. Furthermore, the suitable evaluation methods and inputs used in preparing the evaluation studies are reviewed by management.

## 5. Deposits at Banks - Net This item consists of the following:

	D	December 31, 2018		
g.	Deposits Maturing after One Month up to Three Months	Deposits Maturing after Three Month up to One year	Total	Total
Incide lendon	JD 2,946,057	JD 16,451,251	JD 19,397,308	JD 18,432,319
Inside Jordan Outside Jordan	2,940,057	1,114,218	1,114,218	1,114,218
Expected credit loss*	-	-	(19,992)	(19,107)
	2,946,057	17,565,469	20,491,534	19,527,430

\* The movement on the Expected Credit Loss:

	2019	2018
	JD	JD
Balance at the beginning of the year	19,107	<b>-</b>
IFRS (9) Implementation	<u> </u>	15,212
Adjusted balance at the beginning of the year	19,107	15,212
Add: Expected credit loss during the year	885	3,895
Balance at the End of the Year	19,992	19,107

- The interest rates on bank balances of deposits in JD ranged from 3.25% to 7.25% during the year 2019 (5% to 7.25% during the year 2018).
- The pledged deposits of the order of the General Manager of the Insurance Authority in addition to his job amounted to JD 325,000 as on December 31, 2019 and 2018, knowing that these pledged deposits are due after more than three months.
  - Withdrawals of restricted Balances amounted JD 1,200,000 from the Societe Generale Jordan and amount of JD 1,000,000 from the Bank of Jordan as of December 31, 2019 (JD 1,600,000 as of December 31, 2018) for credit facilities granted by two local banks. The balance of the utilized facilities amounted to JD 1,036,710 as of December 31, 2019 (JD 1,655,646 as of December 31, 2018).
- All of the Company's deposits are deposited with local and Arab banks.

#### 6. Financial Assets at Fair Value through Profit or Loss This item consists of the following:

	Number of Shares	December 31, 2019	Number of Shares	December 31, 2018
Inside Jordan:		JD		JD
Quoted shares at Amman Stock Market:				
Arab Jordan Investment Bank	370,664	485,569	300,000	384,000
Cairo Amman Bank	170,000	175,100	75,500	100,415
Jordan Petroleum Refinery Company		:=:	22,175	50,337
Specialized Investment Compound Co	3185	-	120,000	96,000
Bank Al Etihad	34,382	55,355	20,000	32,000
Capital Bank	8 <del>27</del>	· ·	70,500	64,860
Arab Bank	7,614	43,781	1,566	9,725
The Holy Land Insurance Company	-		50	35
Jordan Insurance Company	100	273	100	273
Jordan Kuwait Bank	30,000	75,300		•
National Insurance Company	N=N	16	200	232
Arab Phoenix Holdings	5,000	1,600	<u> </u>	•
Al-Ahli Bank	25,000	23,750		-
Jordan International Insurance Co JIIC	-1	Σ-	50	19
Royal Arline Company	•0	15 S SSSS 3	30,000	11,100
Jordanian Electronic Power Company	24,000	29,281	14,000	16,660
Bank of Jordan	40,000	84,000	20,000	49,000
		974,009		814,656

## Financial Assets at Amortized Cost This item consists of the following:

December 31		
2019	2018	
JD	JD	
300,000	300,000	
_(300,000)	(300,000)	
•	-	
300,000	300,000	
300,000	300,000	
	2019 JD 300,000 (300,000) 	

\* During the year 2008, an agreement was signed between the Company and Arab Real Estate Development Company through the custodian (the Housing Bank for Trade and Finance). According to the agreement, the second party shall submit debenture bonds of JD 300,000 to the first party at an interest rate of 10%. These bonds matured on April 1, 2011, and have been renewed based on the General Assembly of debenture bondholders' approval to reschedule debenture bonds for three years ending on April 1, 2014. The bonds bear interest at a rate of 11%, and are payable in two installments maturing on April 1, and October 1, of the bond's term. The bonds are unquoted, and the bonds and full interest thereon not paid to the Company during the years ended December 31, 2019 and 2018. Moreover, a provision for the impairment in the full value of these bonds has been taken.

8. Investment Property - Net

This item consists of the following:

This item consists of the following.	Decemb	December 31	
	2019	2018	
	JD	JD	
Land *	753,216	753,216	
Buildings *	130,696	130,696	
Accumulated depreciation	(7,298)	(4,685)	
Net Investment Property	876,614	879,227	
Annual Depreciation Rate %	2	2	

- The details of investment properties and information related to fair value levels as of December 31, 2019 are as follows:

				December 31,
	Level 1	Level 2	Level 3	2019
	JD	JD	JD	JD
Investment properties		1,330,290	112	1,330,290

The fair value of investment properties was estimated by three certified real estate appraisers as of December 31, 2019, and the average of their estimates amounted to JD 1,330,290 according to the instructions and resolutions issued by insurance management.

### 9. Cash on Hand and at Banks

This item consists of the following:

This item consists of the following.	December 31,		
	2019	2018	
	JD	JD	
Cash on hand	5,010	48,752	
Current accounts at banks	389,351	27,625	
	394,361	76,377	

### 10. Cheques under Collection

This item consists of the following:

December 31,	
2019	2018
JD	JD
893,313	643,767
(13,636)	(7,345)
879,677	636,422
	2019 JD 893,313 (13,636)

 The maturities of cheques under collection of JD 893,313 extend to October 26, 2020.

\*\* Movement on the expected credit losses was as follows:

	For the Year Ended December 31,	
	2019	2018
	JD	JD
Balance at the beginning of the year	7,345	5
IFRS (9) Implementation	<u> </u>	12,986
Adjusted balance at beginning of the year	7,345	12,986
Add: Addition during the year	6,291	-
Less: (Recovery) during the year	=	(5,623)
Balance at the End of the year	13,636	7,345

### 11. Accounts Receivable - Net

This item consists of the following:

	December 31,	
	2019	2018
	JD	JD
Policyholders (a)	6,620,309	6,850,166
Brokers	1,540,776	1,371,271
Agents	359,675	300,924
Employees	94,021	78,399
Others	79,205	64,545
	8,693,986	8,665,305
Less: Expected credit losses (b)	(1,271,341)	(1,118,499)
Accounts Receivable - Net	7,422,645	7,546,806

- (a) These amounts represent debts with a repayment schedule after December 31, 2019 of JD 5,049,861 (JD 4,514,178 as of December 31, 2018).
- (b) Movement on the expected credit losses was as follows:

	2019	2018
	JD	JD
Balance - beginning of the year	1,118,499	856,537
IFRS(9) Implementation		190,514
Adjusted balance at beginning of the year	1,118,499	1,047,051
Add: Additions during the year	152,842	71,448
Balance – End of the Year	1,271,341	1,118,499

The aging of receivables is as follows:

	December 31,	
	2019	2018
	JD	JD
Accounts receivable not due and scheduled	5,049,861	4,514,378
Less than 90 days	1,582,320	1,460,240
91 - 180 days	631,178	1,088,403
181 - 360 days	282,780	622,173
More than 360 days	1,147,847	980,111
8	8,693,986	8,665,305

### 12. Re-insurance and Insurance Companies' Accounts Receivable – Net This item consists of the following:

This item consists of the renaming.	December 31,	
	2019	2018
	JD	JD
Local insurance companies	928,836	808,517
Foreign re-insurance companies	78,337	83,851
Total	1,007,173	892,368
Less: Expected credit losses *	(236,117)	(207,718)
Re-insurance and Insurance Companies' Accounts Receivable - Net	771,056	684,650

\* Movement on expected credit losses for re-insurance and insurance companies' accounts receivable as follow:

	2019	2018
	JD	JD
Balance - beginning of the year	207,718	156,345
IFRS(9) Implementation	-	50,475
Adjusted balance at beginning of the year	207,718	206,820
Add: Additions during the year	28,399	898_
Balance - End of the Year	236,117	207,718

The aging of re-insurance and insurance companies' accounts receivable is as follow:

	December 31,	
	2019	2018
	JD	JD
Less than 90 days	454,731	474,309
90 - 180 days	229,051	172,438
181 - 270 days	162,421	70,399
More than 360 days	160,967	175,222
,	1,007,173	892,368

### 13. Income Tax

### Income tax provision

- A final settlement has been reached with the Income and Sales Tax Department up to the year 2018. Moreover, the Company filed its income tax return for the year 2017. Also the income tax for the year ended December 31, 2019 has been calculated according to the regulated income tax law, in the opinion of the Company's management and tax consultant, the provision is sufficient to meet any obligation as of December 31, 2019.
- Movement on the income tax provision was as follows:

2019	2018
JD .	JD
225,479	176,546
(288,616)	(204,951)
(161,568)	(53,617)
507,439	307,501
282,734	225,479
	JD 225,479 (288,616) (161,568) 507,439

Income tax in the statement of profit or loss represents the following:

2019	2018
JD	JD
507,439	307,501
(272,731)	(106,475)
234,708	201,026
	(272,731)

- Summary of the reconciliation of accounting profit with taxable profit:

	2019	2018
	JD	JD
Declared accounting profit	1,233,830	896,926
Non-deductible expenses	2,388,921	1,782,245
Non-taxable income	(1,529,644)	(1,406,648)
Taxable Profit	2,093,107	1,272,523
Income Tax Rate %	24%	24%

### b. <u>Deferred Tax Assets</u> The details are as follows:

The details are as follows:					Decemb	er 31,
		December	31, 2019		2019	2018
	Balance at the	A	A	Balance at	Deferred	Deferre
6.7. IW. 1	Beginning	Amounts Released	Amounts Added	Year-End	Tax	d Tax
Deferred Tax Assets	of the Year					
Accounts Included	JD	JD	JD	JD	JD	JD
Expected credit loss	1,352,669	269,169	457,586	1,541,086	400,682	64,601
Financial assets at fair value through profit or						
loss (Historical)	375,901	163,490	17,154	229,565	59,687	90,216
Impairment of financial assets at amortized cost	300,000	-	**	300,000	78,000	72,000
Unreported claims reserve	1,445,634	<u>#</u>	667,928	2,113,562	549,526	346,952
End-of-service indemnity provision	23,933	7,500	55,830	72,263	18,788	5,744
Other liabilities provision	280,000		15 - 15 F	280,000	72,800	67,200
- authority-for industrie office product. World in promised and	3,778,137	440,159	1,198,498	4,536,476	1,179,483	906.752

- The deferred taxes were calculated according to the tax rates prescribed by the Income Tax Law at 26% and 24% as of December 31, 2019 and 2018.
- The movement on deferred tax assets was as follows:

	For the Year Ended December 31,				
	2018	2017			
	Assets	Assets			
	JD	JD			
Balance - beginning of the year	906,752	735,676			
IFRS(9) Implementation	-	64,601			
Adjusted balance at beginning of the year	906,752	800,277			
The effect of increasing The National		550			
Contribution 2%	75,562	-			
Additions	241,626	108,011			
Released	(44,457)	(1,536)			
Balance - End of the Year	1,179,483	906,752			

In the opinion of the Company's management and its tax consultant, the Company will be able to benefit from the deferred taxes arising from the above provisions.

14. Property and Equipment - Net

Building Improvements Vehicles and Decorations Total	at at c		317,554 435,608 4,244,416	53,673 6,733 80,649	(49,900) - (52,864)	321,327 442,341 4,272,201		259,510 376,485 1,115,452	16,408 46,963 118,132	(32,908) - (33,969)	243,010 423,448 1,199,615	78,317 18,893 3,072,586			310,304 435,305 4,223,480	7,250 303 20,936	317,554 435,608 4,244,416		248,055 314,047 981,867	11,455 62,438 133,585	259,510 376,485 1,115,452	58,044 59,123 3,128,964	15 2 - 20
Machinery, Equipment and FurnitureVeh	Ot Ot		280,221 3	20,243	(2,964)	297,500 3:		222,855	22,940	(1,061)	244,734	52,766			266,838 3	13,383	280,221 3		194,985	27,870	222,855	57,366	9 - 25
Buildings	Οť		1,591,089	Î	¥.	1,591,089		256,602	31,821	1	288,423	1,302,666			1,591,089	,	1,591,089		224,780	31,822	256,602	1,334,487	2
Lands	D.		1,619,944	i	ı	1,619,944		1	ı	1	•	1,619,944			1,619,944	1	1,619,944		1		•	1,619,944	
The details of this item are as follows:	For the Year 2019	Cost:	Balance at the beginning of the year	Additions	Disposals	Balance at End of Year	Accumulated Depreciation:	Accumulated depreciation at the beginning of the year	Depreciation for the year	Disposals	Accumulated Depreciation at End of Year	Net Book Value of Property and Equipment	For the Year 2018	Cost:	Balance at the beginning of the year	Additions	Balance at End of Year	Accumulated Depreciation:	Accumulated depreciation at the beginning of the year	Depreciation for the year	Accumulated Depreciation at End of Year	Net Book Value of Property and Equipment	Depreciation Rate %

<sup>-</sup> Fully depreciated assets amounted to JD 501,856 as of December 31, 2019 (JD 362,909 as of December 31, 2018).

### 15. Intangible Assets - Net

The movement was as follows:

	Computer Softwares				
	2019	2018			
	JD	JD			
Balance - beginning of the year	153,455	153,455			
Additions	7,100	9=			
Amortization	(148,680)	(143,390)			
Balance - End of the Year	11,875	10,065			
Annual Amortization Rate%	20	20			

Computer Softwares

December 31,

December 21

### 16. Other Assets

This item consists of the following:

	2019	2018
	JD	JD
Accrued credit bank interests	260,955	362,266
Prepaid income tax - 5%	22,213	98,098
Prepaid expenses	24,425	31,584
Refundable deposits	6,179	6,082
Others	212	-
	313,984	498,030

### 17. Mathematical Reserve - Net

This item consists of the following:

December 31,				
2019	2018			
JD	JD			
100,484	71,768			
(8,655)	-			
	28,716			
91,829	100,484			
	2019 JD 100,484 (8,655)			

### 18. Due to Banks

This item consists of the following:

	December 31,				
	2019	2018			
	JD	JD			
Local bank- overdraft *	289,304	713,948			
Local bank- overdraft **	747,406	941,698			
	1,036,710	1,655,646			

- \* This amount represents the balance of an overdraft facility granted to the Company by Societe General Bank Jordan at a ceiling of JD 1,200,000 against 100% cash collaterals and bears interest at 7.6% calculated on the daily balance, and interest is recorded at the end of every month. Moreover, the overdraft is due on July 26, 2020.
- \*\* This amount represents the balance of an overdraft facility granted to the Company by Bank of Jordan at a ceiling of JD 1,000,000 against 100% cash collaterals. Moreover, the overdraft bears interest at 6.75% calculated on the daily balance, and interest is recorded at the end of every month. Moreover, the overdraft is due on September 28, 2020.

### 19. Accounts Payable

This item consists of the following:

This item consists of the following.	December 31,			
	2019	2018		
	JD	JD		
Agents payable	48,092	61,633		
Brokers payable	270,663	211,144		
Policyholders	220,763	243,743		
Car workshops and spare parts	370,195	407,031		
Medical network	1,877,166	1,682,801		
Employees payable	61,923	16,204		
Others	91,066	57,370		
rate and the reservoire	2,939,868	2,679,926		

### 20. Re-insurance and Insurance Companies' Accounts - Payable

This item consists of the following:

	Decemb	er 31,
	2019	2018
	JD	JD
Local insurance companies	67,038	74,679
Foreign re-insurance companies	2,023,435	2,134,764
	2,090,473	2,209,443

### 21. Other Provisions

This item consists of the following:

	December 31,			
	2019	2018		
	JD	JD		
Other liabilities provision *	280,000	280,000		
	72,263	23,933		
그리트 하장 보면하는 그 학교에 있는 사람들이 되었다. 그는 그는 그는 그는 그를 보고 있는 그를 보고 있다.	2,000	=		
Secretary the description of the following subscription of the secretary subscription of the sec	354,263	303,933		
Other liabilities provision * End-of-service indemnity ** Litigations Provision	280,000 72,263 2,000	280,000 23,933		

\* This item represents the provision taken by the Company to meet any litigations that might occur against it. The movement on the provision for other liabilities during the year was as follows:

2019	2018
JD	JD
280,000	200,000
• · · · · · · · · · · · · · · · · · · ·	80,000
280,000	280,000
	JD 280,000

\*\* The movement on the provision for end-of-service indemnity was as follows:

2019	2018
JD	JD
23,933	11,200
55,830	13,513
(7,500)	(780)
72,263	23,933
	JD 23,933 55,830 (7,500)

### 22. Other Liabilities

This item consists of the following

December 31,	
2019	2018
JD	JD
48,451	55,051
109,781	86,396
11,739	10,885
22,081	21,676
20,250	16,075
1,198	1,198
15,887	12,461
12,135	10,659
384,105	348,916
92,632	74,253
718,259	637,570
	2019 JD 48,451 109,781 11,739 22,081 20,250 1,198 15,887 12,135 384,105 92,632

- \* This item represents amounts settled with reinsurers regarding some policies relating to under settlement policies related to prior policies.
- \*\* This item represents checks received by suppliers and insurance policies beneficiaries not cashed yet.

### 23. Authorized and Paid - up Capital

 Authorized, subscribed, and paid – up capital amounted to JD 8 million, divided into 8 million shares, at a par value of JD 1 each as of December 31, 2019 and 2018.

### 24. Reserves

### Statutory Reserve

The amounts in this account represent appropriations from annual income before tax at 10% according to the Companies Law. This reserve may not be distributed to shareholders.

### Voluntary Reserve

The amounts accumulated in this account represent appropriations from annual income before tax at a rate not exceeding 20%. The voluntary reserve is used for the purposes decided by the Board of Directors. Moreover, the General Assembly of shareholders has the right to fully or partially distribute this amount as profits to shareholders.

### 25. Retained Earnings

The movement on this item was as follows:

2019	2018
JD	JD
1,235,319	1,236,880
-	(204,568)
1,235,319	1,032,312
999,122	695,900
(320,000)	(400,000)
(125,483)	(92,893)
1,788,958	1,235,319
	JD .,235,319 - .,235,319 999,122 (320,000) (125,483)

\* The General Assembly for shareholders has approved in their ordinary meeting held on April 30, 2019, the board of director's recommendation for cash dividence to the shareholders in an amount of JD 320,000 which represent 4% from the authorized and paid up capital (JD 400,000 from prior year).

 Board of Directors decided in its meeting held in February 12, 2020, to recommend the General Assembly to distribute 7.5% from paid up capital to the shareholders.

### 26. Interest Revenue

<u> 26.</u>	This item consists of the following:		
	Interest from banks	2019 JD 1,288,294 1,288,294	2018 JD 1,114,429 1,114,429
<u>27.</u>	Net Gain (Losses) from Financial Assets and Inves This item consists of the following:	<u>tments</u>	a:
	Cash dividends	2019 JD 58,126	JD 38,288
	Unrealized (loss) in financial assets at fair value through profit or loss Rental of real estate investments Gain on sale of financial assets at fair value	(17,154) 75,098	(154,248) 34,467
	through profit or loss	97,348	30,325 (51,168)
<u>28.</u>	Other Revenue - Net This item consists of the following:	213,418	(31,100)
	Revenue related to underwriting accounts	2019 JD 486,493 486,493	2018 JD 423,392 423,392
<u>29.</u>	Employees' Expenses This item consists of the following:		
	Salaries and bonuses Company's share of social security contributions Medical expense Training and staff development Travel and transportation	2019 JD 1,603,297 178,418 65,590 4,578 11,114	2018 JD 1,487,467 176,813 64,873 6,450 16,862
	Provision for end-of-service indemnity Others Total	55,830 4,920 1,923,747	13,513 3,321 1,769,299
	Employees' Expenses Allocated to Underwriting Accounts*	1,713,671	1,575,154
	Employees' Expenses Unallocated to Underwriting Accounts	210,076	194,145

### \* Expenses were allocated as follows:

		2019	2018
		JD	JD
	Life	92,713	78,214
	Motor	691,263	638,431
	Marine and transportation	69,875	71,217
	Fire and other damages to properties	109,198	105,684
	Liability	35,374	33,776
	Medical	699,394	631,876
	Others	15,854	15,956
		1,713,671	1,575,154
30.	General and Administrative Expenses		
	This item consists of the following:	-04000000000000000000000000000000000000	1200 00000 1000 10000
		2019	2018
		JD	JD
	Rent	8,906	8,856
+1	Printing and stationery	37,154	35,506
	Advertising and marketing	32,054	45,771
	Bank interests	108,407	112,216
	Bank charges and stamps	9,494	3,848
	Water, electricity and heating	57,155	54,749
	Maintenance	13,597	12,938
	Post and telephone	24,747	28,717
	Professional fees	15,038	13,095
	Hospitality	30,688	31,349
	Lawyers' fees and other professional expenses	153,665	169,482
	Computer expenses and photos	64,846	58,216
	Subscriptions	14,418	14,196
	Board of Directors' transportation expenses	42,000	42,000
	Government and other fees	60,163	46,345
	Donations and favors	2,938	250
	Cleaning	36,975	35,486
	Cars expenses	50,265	46,311
8	Security and protection	50,050	48,350
	Non-deductible sales tax	21,373	19,287
	Other expenses	105,952	61,478
	Total	939,885	888,446
	Total General and Administrative Expenses		
	Allocated to Underwriting Accounts *	751,908	710,757
	Total General and Administrative Expenses	The 2018 to 100 to 100 to	Programmer Services
	Unallocated Underwriting Accounts	187,977	177,689

### \* Expenses were allocated as follows:

	2019	2018
	JD	JD
Life	53,368	49,422
Motor	337,413	309,087
Marine and transportation	13,282	16,754
Fire and other damages	36,655	37,049
Liabilities	11,875	11,841
Medical	293,994	281,011
Others	5,322	5,593
	751,908	710,757

### 31. Other Expenses

This item consists of the following:

2019	2018
JD	JD
21,000	32,000
2,000	80,000
43,392	-
1,755	8,775
68,147	120,775
	JD 21,000 2,000 43,392 1,755

### 32. Earnings per Share for the Year

Earnings per share has been computed by dividing profit for the year over the average outstanding number of shares. The details are as follows:

	For the Yea Decemb	
	2019	2018
	JD	JD
Income for the year	999,122	695,000
Outstanding shares	8,000,000	8,000,000
Earnings per share for the Year		
Control of the Contro	0/125	0/087

### 33. Cash and Cash Equivalents

The details of this item are as follows:

	December 31,	
	2019	2018
	JD	JD
Cash on hand and at banks	394,361	76,377
Add: Deposits at banks maturing within three		
months	2,946,057	8,941,636
Net Cash and Cash Equivalents	3,340,418	9,081,013

### 34. Transactions with Related Parties

The Company entered into transactions with major shareholders, members of the Board of Directors, and executive management within its regular activities. All insurance credit granted to related parties that are considered operating, and no provisions were taken. The following is a summary of the transactions with related parties during the year:

			Tot	al
Major Shareholders JD	Board of Directors	Executive Management JD	2019 JD	2018 JD
	-	5,252	5,252	2,567
	68,550	130	68,680	36,785
-	43,936	4,128	48,064	45,848
	:-	843	843	3,850
	Shareholders JD	Shareholders Directors JD JD  - 68,550 - 43,936	Shareholders         Directors         Management           JD         JD         JD           -         -         5,252           -         68,550         130           -         43,936         4,128           -         -         -	Major Shareholders         Board of Directors         Executive Management         2019           JD         JD         JD         JD           -         -         5,252         5,252           -         68,550         130         68,680

 The following is a summary of the benefits (salaries, bonuses, and other benefits) for executive management:

	2019	2018
Description	JD	JD
Salaries and rewards	648,832	548,224
Board of Directors' transportation fees	42,000	42,000
	690,832	590,224

### 35. The Fair Value of Financial Assets Not Stated at Fair Value in the Financial Statements

These financial investments include the real estate investments stated at cost and mentioned in Note (6) as follows:

C#	December	31, 2019	December	31, 2018
	Fair value	Book value	Fair value	Book value
	JD	JD	JD	JD
Investments properties - net	876,614	1,330,290	879,227	1,570,187

### 36. Risk Management

### First: Descriptive Disclosures:

Risk management is measurement and evaluation of risk and developing strategies to manage them. These strategies include transferring risks to another party, avoiding risks, and reducing their negative effects on the Company, in addition to accepting some or all of their consequences. Risk management can be categorized as follows:

<u>First</u>: Material risks such as natural catastrophes, fires, and other external risks not related to the Company's activities.

<u>Second</u>: Legal risks arising from legal claims or any risks related to the laws and regulations issued by the Insurance Commission and non-adherence thereto.

<u>Third</u>: Risks arising from financial causes such as interest rate risks, credit risks, foreign currency risks, and market risks.

Fourth: Intangible risks not easily identifiable such as personnel knowledge risks that arise from the application of inadequate knowledge. This type of risks includes as well relationship risks arising from inefficient cooperation with clients. All these risks directly reduce the knowledge employee's productivity; detract from the effectiveness of expenditure, profit, and services; and negatively impact quality, reputation, and quality of gains.

The Company's risk management relies on prioritizing, so that risks with large losses and high probability of occurrence are treated first while risks with smaller losses and lower probabilities are treated later on.

### **Risk Management Policy**

### First: Planning and Preparation

The Company prepared work plan and bases for the adoption and evaluation of risks through setting up a Risk Management Department to monitor the related performance.

### Second: Risk Determination

Risks are events that cause problems upon occurrence. Therefore, it is necessary to identify such problems and their sources, as accidents arising from these sources may lead to new risks that can be dealt with before their occurrence. Moreover, there are several methods to identity risks such as identification on the basis of objectives, as each of the Company's sections has certain objectives it endeavors to achieve. In addition, any event that hampers the achievement of these objectives is considered a risk. Accordingly, this risk is studied and perused. Another type of risk identification is based on classification, which is a comprehensive classification of all potential sources of risks. Still, one more type of risks is the common risks of similar companies.

### Third: Dealing with Risks

The Company deals with potential risks according to the following methods:

- Transfer: passing the risk to another party through contracts or financial protection.
- Avoidance: Refraining from engaging in activities that give rise to risks. Risk avoidance is an effective method for averting risk, but it deprives the Company from undertaking certain operations that may achieve profits for the Company.
- Mitigation: Reducing losses arising from risk occurrence.
- Acceptance: having a policy for the acquisition of unavoidable risks, as acceptance of small risks is an effective strategy.

### Fourth: Plan

An easy-to-apply and clear plan for dealing with risks has been set up through pricing which relies on historical statistics to avoid the incurrences of risks in any of the insurance branches. The plan ensures that the premium is adequate to cover potential cumulative risks.

### Fifth: Implementation

The Company's technical departments implement the plan, so that risk consequences can be mitigated. According to the plan, avoidable risks are avoided as well.

### Sixth: Reviewing and Evaluating the Plan

The risks department follows up on the development in the Company and constantly develops and updates the plan.

### Risk Management Arrangement

### **Determinants**

Top priority is given to the risks department, a matter which affects the Company's productivity and profitability. Therefore, the risks department's task is to distinguish between actual risk and uncertainty. In addition, the risks department gives priority to risks with large losses and high probability of occurrence to avoid them.

### Responsibilities of Risk Management

- Updating risk data base constantly.
- Predicting potential risks.
- Cooperating with Executive Management to treat risks and mitigate riskiness.
- Preparing risk plans and reports continuously to avoid potential risks and reduce the probability of their occurrence.

### Strategy for Dealing with Risks

- Defining the Company's objectives.
- Clarifying strategies for achieving the Company's objectives.
- Identifying risks.
- Assessing risks.
- Finding methods for dealing with and avoiding risks.

### Second: Quantitative Disclosures

### A. Insurance Risks

### 1. Insurance Risks

Risks of any insurance policy represent the probability of occurrence of the insured event and uncertainty about the claim amount relating to the event. This is due to the nature of the insurance policy, as risks are both volatile and unexpected in connection with a certain type of insurance. In light of the probabilities theory of pricing and reserve, the key risks faced by the Company are that incurred claims and related payments may exceed the carrying amounts of insurance liabilities. This may take place if the probability and riskiness of the claims are greater than expected. In this regard, insured events are unstable and vary from year to year. Accordingly, estimates may differ from the related statistics. Moreover, studies have revealed that the more similar the insurance policies are, the closer the expectations to actual average losses become. Diversification of insured risks reduces the overall insurance loss probabilities.

The Company conducts all types of insurance-life, car, marine, transport, fire and other damages to properties, liability, medical, and aviation – through its main branch at Shmeisani and other branches and offices spread inside the Kingdom.

The Company, through its professional and administrative staff, provides the best service to its clients. A plan has been set to protect it from potential risks, natural or unnatural. This entails making available the necessary funds and equipment to ensure the Company's continuity and viability. Consequently, the dire need to have a strategy for risk management has arisen.

Claims Development
 The table below Illustrates the actual claims compared to the past four years' expectations based on the year in which the accident occurred as follows:

## Gross - Liability Insurance:

Year of Accident	
As of year-end	
After one year	
After two years	
After three years	
After four years	
Current expectations of cumulative claims	
Cumulative payments	
Liabilities as stated in the statement of financial position	position
(Deficit) from the preliminary assessment of the provision	provision

# Gross - Marine and Transportations Insurance:

As of year-end After one year After two years After three years
Current expectations of cumulative cialms Cumulative payments Liabilities as stated in the statement of financial position: Excess in the preliminary estimate of the provision

## Gross - Motor Insurance:

Year of Accident	
As of year-end	
After one year	
After two years	
After three years	
After four years	
Current expectations of cumulative claims	
Cumulative payments	
Liabilities as stated in the statement of financial position	osition
Excess from the preliminary assessment of the provision	ovision

Total	g	122,874	926,376	97,236	57,300	61,232	131,378	117,702	13,676	32,991		Total	g	995,417	548,409	370,254	273,250	141,311	825,169	545,137	280,032	446,322
2019	ď	41,495			ľ		41,495	39,937	1,558	41,495		2019	쉱	276,074	1	1	•	11	276,074	73,166	202,908	276,074
2018	8	23,234	24,710	ï	i	•	24,710	24,510	200	(1,476)		2018	ЭЭ	193,678	178,229	•		E.	178,229	172,105	6,124	15,449
2017	e E	3,941	3,941	3,941			3,941	3,941	1 N	1		2017	50	151,977	96,575	96,575		Ť	96,575	96,575		55,402
2016	e E	8,615	250	•	r	(1)	1:	•		8,615		2016	Ωſ	138,855	132,980	132,980	132,980	Ĭ	132,980	126,980	6,000	5,875
& before	R	45,589	37,475	93,295	57,300	61,232	61,232	49,314	11,918	(15,643)	2015	& before	Οſ	234,833	140,625	140,699	140,270	141,311	141,311	76,311	65,000	93,522

2015					
	2016	2017	2018	2019	Total
	Οť	ЭЭ	Ωſ	G	5
	10,405,545	9,299,842	9,287,577	9,286,854	53,306,543
	12,631,966	11,229,224	11,334,902		52,144,468
~	13,298,813	11,720,025	•	ì	42,170,506
S	13,345,523	1	Ĭ	Ĩ	30,878,039
S	1	ï	.*	Ĕ	17,674,726
w	13,345,523	11,720,025	11,334,902	9,286,854	63,362,030
æ	11,851,036	10,925,239		6,823,728	57,136,294
519,958	1,494,487	794,786		2,463,126	6,225,736
(2,648,001)	(2,939,978)	(2,420,183)	(2,047,325)	9,286,854	(768,633)

# Gross - Fire and Other Damages to Properties Insurance:

### Year of Accident

As of year-end
After one year
After two years

After three years

After four years

Current expectations of cumulative claims

Cumulative payments

Liabilities as stated in the statement of financial position Excess in the preliminary estimate of the provision

# Gross- Medical Insurance

### Year of Accident

As of year-end

After one year

After two years After three years After four years

Current expectations of cumulative claims

Cumulative payments

Liabilities as stated in the statement of financial position:

Excess in the preliminary estimate of the provision

L	1	٦
Ŧ		4
C		)
r	١	4

lotal	Οſ	3,259,482	3,161,307	2,665,576	2,466,164	2,237,781	3,282,717	2,566,096	716,623	245,330
5013	ď	268,565	***	ï	(F)	í	268,565	202,844	65,721	268,565
2018	Ω	356,012	388,207		<b>31</b> :	í	388,207	224,556	163,651	(32,195)
7707	θť	180,392	171,256	170,488	i	t I	170,488	167,776	2,712	9,904
20102	δ	236,879	273,088	223,475	217,676	í	217,676	205,176	12,500	19,203
& Delore	Οſ	2,217,634	2,328,756	2,271,613	2,248,488	2,237,781	2,237,781	1,765,744	472,037	(20,147)
	6107 8107 /107 0107	JD JD JD JD JD	JD JD JD JD 356,012 268,565	10 10 10 10 10 10 10 10 10 10 10 10 10 1	JD JD JD JD JD JD JD (6 273,088 171,256 388,207 - 233,475 170,488 - 233,475 170,488	JD         JD         JD         JD           4         236,879         180,392         356,012         268,565           16         273,088         171,256         388,207         -           3         223,475         170,488         -           8         217,676         -         -	JD         JD         JD         JD           4         236,879         180,392         356,012         268,565           6         273,088         171,256         388,207         -           3         223,475         170,488         -         -           8         217,676         -         -         -           11         -         -         -         -	JD         JD         JD         JD           4         236,879         180,392         356,012         268,565           6         273,088         171,256         388,207         -           3         223,475         170,488         -         -           11         217,676         -         -         -           11         217,676         170,488         388,207         268,565	JD         JD         JD         JD           4         236,879         180,392         356,012         268,565           6         273,088         171,256         388,207         -           3         223,475         170,488         -         -           11         217,676         -         -         -           11         217,676         170,488         388,207         268,565           4         205,176         167,776         224,556         202,844	JD         JD         JD         JD           4         236,879         180,392         356,012         268,565           6         273,088         171,256         388,207         -           3         223,475         170,488         -         -           11         -         -         -         -           11         -         -         -         -           11         217,676         170,488         388,207         268,565           11         217,676         167,776         224,556         202,844           12,500         2,712         163,651         65,721

1	2012	

35,913,430 35,065,193 848,237	10,997,185 10,148,948 848,237	9,436,157	5,029,845	5,475,118	- 4,975,125 4,975,125
35,913,430	- 10,997,185	9,436,157	5,029,845	5,475,118	- 75,125
1	7000	j	ā	•	1
i,	r	Ī	ï		ì
•	ï	1	1	ı	•
35,913,430	10,997,185	9,436,157	5,029,845	5,475,118	4,975,125
G.	e G	90	e G	Οť	8
Total	2019	2018	2017	2016	& before

# Gross - Other Branches Insurance:

Year of Accident As of year-end After one year After two years	After three years
of Ac	three
Year As of After After	After

Current expectations of cumulative claims

After four years

Cumulative payments

Reported claims

Excess in the preliminary estimate of the provision

## Gross - Life Insurance:

Year of Accident	
As of year-end	
After one year	
After two years	
After three years	
After four years	
Current expectations of cumulative claims	
Cumulative payments	
Liabilities as stated in the statement of financial position:	sition:
Excess in the preliminary estimate of the provision	

is:	Total	Дſ	842,583	787,509	477,761	223,821	159,356	513,708	435,387	78,321	363,059
	2019	ЭD	34,184	<b>31</b>	ì	ì	Ĭ	34,184	18,086	16,098	34,184
	2018	ЭD	326,598	268,748	g.	1	į	268,748	264,377	4,371	57,850
	2017	Ω	18,062	26,135	26,135	í	Î	26,135	25,481	654	(8,073)
	2016	Q	27,239	30,285	30,285	25,285	1	25,285	23,585	1,700	1,954
2015	& before	Э	436,500	462,341	421,341	198,536	159,356	159,356	103,858	55,498	277,144

	Total	O,	9,856,671	1	ì	1	ř	9,856,671	9,195,205	661,466	•
	2019	ος	2,295,963		1	1	ŗ	2,295,963	1,634,497	218,000	1
	2018	Οť	1,700,654	Ē	:K	1	ĭ	1,700,654	1,700,654	161,493	
	2017	QC	2,175,143	•	x	•	ı	2,175,143	2,175,143	80,808	1
	2016	ος	1,816,312	ĩ	í	ĩ		1,816,312	1,816,312	8,149	1
2015	& before	В	1,868,599	•	ľ	•	3	1,868,599	1,868,599	193,016	,

# m

Concentration of Insurance Risks
Concentration of assets and liabilities based on insurance type is as follows:

For the Year Ended December 31, 2019:

	Total	JD 22,776,636 17,693,132
Life	insurance	JD 967,412 231,770
Other	Insurance	JD 198,592 73,668
	Medical	JD 5,727,439 5,223,000
	Liability	JD 215,084 71,514
		JD 142,594
Fire and Other Damages to Properties	Insurance	JD 1,479,148 167,539
		JD 405,781 78,967
	Motor	JD 13,640,586 11,846,674
	Type of Insurance	Gross Net

For the Year Ended December 31, 2018:

	Total	J.C	22,073,722	16,404,119
Life	insurance			
Other	Insurance	ЭD	538,211	101,678
	Medical	ЭC	5,588,316	4,981,469
	Liability	JC OC	213,413	73,325
		1	368,036	
Fire and Other Damages to Properties	Insurance	D.	1,511,195	160,343
	Marine	Ωſ	364,821	829'99
	Motor	J.	12,481,304	10,781,886
	Type of Insurance		Gross	Net

Concentration of the assets and liabilities according to the geographical distribution is as follows:

	December	31, 2019	December	31, 2018	
	Assets	<u>Liabilities</u> JD	Assets	<u>Liabilities</u> JD	
According to geographical area Inside Jordan	35,156,404	5,398,872	33,505,589	5,611,328	
Other Middle East countries Europe Africa	1,221,673 6,554 3,193	901,057 1,120,238 2,139	1,126,186 77,283 321	1,163,050 937,619	
	36,387,824	7,422,307	34,709,379	7,711,997	

Concentration of accounts receivable (before provision) and accounts payable according to sector is as follows:

,	December	31, 2019	December	31, 2018
	Assets	_Liabilities_	Assets	<u>Liabilities</u>
According to Sector Public Private sector	760,322	2,103	883,973	5,291
Companies and institutions Individuals	8,351,061 589,904	4,658,719 309,513	8,051,897 621,603	4,546,366 337,712
	9,701,287	4,970,335	9,557,473	4,889,369

### 4. Reinsurance Risks

As with other insurance companies and for the purpose of reducing exposure to financial loses that may arise from large insurance claims, the Company, within its regular activities, enters into re-insurance contracts with other parties.

To mitigate its exposure to large losses resulting from insolvent re-insurance companies, the Company evaluates the financial position of the re-insurance companies it deals with. It also monitors risk concentrations arising from similar geographical areas, activities, or economic components of those companies. Moreover, the issued re-insurance contracts do not exempt the Company from its liabilities toward policyholders. Consequently, the Company remains liable for the balance of re-insured claims should the re-insurers default on the obligations related to the insurance policies.

### b. Financial Risks

The risks the Company is exposed to hinge on the probability of inadequate return on the investments to finance the liabilities arising from the insurance policies and investments.

Moreover, the Company adopts financial policies to manage the various risks within a defined strategy. The Company management monitors and controls risks and performs the optimal strategic allocation of financial assets and financial liabilities. Risks include interest rate risks, credit risks, foreign currency risks, and market risks.

The Company adopts the financial hedging policy for financial assets and financial liabilities, when necessary. This hedging relates to expected future risks.

### 1. Market Risk

Market risks are irregular risks that vary according industry and include price risks, commercial capability, and competition. These risks can be mitigated through diversifying the Company's investment portfolio. Moreover, risk can be estimated by means of standard deviation if the expected return on investments is equal. If, on the other hand, the expected return is unequal, the variance factor for each investment is calculated by dividing standard deviation by the expected return for each investment. The lower the standard deviation, the lesser the risk degree. Furthermore, the Company monitors the stock exchange prices and prices of securities held by the Company daily to take the necessary action at the end of each quarter of the fiscal year.

### 2. Interest Rate Risk

Interest rate risk is the risk that the value of a financial instrument will fluctuate due to changes in market interest rates. Moreover, the Company manages interest rate risks through applying the sensitivity analysis of interest rate instruments in a manner that does not negatively affect net interest income.

The Company manages its interest rate risk regularly by evaluating the different alternatives such as refinancing and renewing current positions and alternative funding.

The sensitivity analysis below has been determined based on the exposure to deposits interest rates at the financial statements date. The analysis is prepared assuming that the amount of deposits at the statement of financial position date was outstanding for the whole year. A 0.5% increase or decrease is used, which represents management's assessment of the reasonable and probable net change in market interest rates.

	+0/.	5%	-0/5	5%	
	For	31,			
	2019	2018	2019	2018	
	JD	JD	JD	JD	
Increase (decrease) in the income					
for the year	97,274	89,359	(97,274)	(89,359)	
Net shareholders' equity	97,274	89,359	(97,274)	(89,359)	

### 3. Foreign Currency Risks

This risk represents the risk arising from the fluctuation in the value of financial instruments due the changes in foreign currency exchange rates. Most of the Company's assets and liabilities are funded in Jordanian Dinar or US Dollar. Moreover, the Company's management believes that the US Dollar foreign currency risk is immaterial as the Jordanian Dinar (the Company's functional currency) is pegged to the US Dollar. Consequently, the Company does not hedge the foreign currency risk for that reason as well as the following reasons:

- All of the Company's accounts with others, including re-insurers, are either in Jordanian Dinar or US Dollar.
- There are no accounts in other foreign currencies. However, the Company monitors the fluctuation in foreign currency exchange rates continuously.

The following illustrates the Company's major foreign currency risks:

	Foreign (	Currency	Jordania	n Dinar					
		December 31,							
	2019	2018	2019	2018					
Type of Currency:	JD	JD	JD	JD					
US Dollar	1,624,063	1,577,379	1,153,085	1,119,939					

Management believes that the Company's foreign currency risks and their impact on the financial statements are immaterial.

### 4. Liquidity Risks

The Company adopts an appropriate system to manage short-and long-term financing risks through holding adequate reserves, effective monitoring of expected cash flows, and matching the maturities of financial assets, on the one hand, and financial liabilities and technical commitments, on the other.

Liquidity risks represent the Company's inability to make available the necessary funding to meet its obligations on their due dates. To protect the Company against these risks, management diversifies the sources of funds, manages assets and liabilities, matches their maturities, and keeps an adequate balance of cash and cash equivalents and tradable securities.

### 5. Sensitivity of Insurance Risks

The sensitivity analysis of insurance risks has been performed through a 10% increase / decrease in premiums and compensations while holding all other variables constant. The impact on the income statement and shareholders' equity is as follows:

		For	the Year Ended	December 31, 2019		
	Effect of 10%			Effect of 10%		
	Increase in	Effect of 10%		Decrease in	Effect of 10%	
	Underwritten	Increase on		Underwritten	Decrease on	
	Net Premiums	Profit for the	Effect on	Net Premiums	Profit for the	Effect on
	and Net	Year before	Shareholders'	and Net	Year before	Shareholders'
10%	Compensations	Tax	Equity *	Compensations	Tax	Equity *
Premiums	JD	JD	JD	JD	JD	JD
Motor	1,182,563	1,146,239	848,217	(1,182,563)	(1,146,239)	(848,217)
Marine and transport	10,671	11,672	8,637	(10,671)	(11,672)	(8,637)
Fire and other damages	16,690	15,335	11,348	(16,690)	(15,335)	(11,348)
Aviation	=	-	-		*	-
Liability	14,802	15,451	11,434	(14,802)	(15,451)	(11,434)
Medical	1,093,023	1,088,236	805,295	(1,093,023)	(1,088,236)	(805,295)
Other branches	8,175	7,868	5,822	(8,175)	(7,868)	(5,822)
Life	63,537	64,402	47,658	(63,537)	(64,402)	(47,658)
Compensations						
Motor	926,405	(996,560)	(737,454)	(926,405)	996,560	737,454
Marine and transport	3,547	(5,776)	(4,275)	(3,547)	5,776	4,275
Fire and other damages	1,941	(1,306)	(966)	(1,941)	1,306	966
Aviation		-	-		.=	<u>.</u>
Liability	220	(689)	(509)	(220)	689	509
Medical	999,614	(1,018,981)	(754,046)	(999,614)	1,018,981	754,046
Other branches	774	2,334	1,727	(774)	(2,334)	(1,727)
Life	25,751	(25,920)	(19,810)	(25,751)	25,920	19,810

<sup>\*</sup> Net after deducting the income tax effect.

### 5. Sensitivity of Insurance Risks

The sensitivity analysis of insurance risks has been performed through a 10% increase / decrease in premiums and compensations while holding all other variables constant. The impact on the income statement and shareholders' equity is as follows:

Effect of 10%   Decrease in   Effect of 10%   Decrease in   Decrease i		For the Year Ended December 31, 2018										
Note		Effect of 10%			Effect of 10%							
Net Premium   Profit for the and Net   Premium   Profit for the and Net   Premium   Profit for the shareholders   Premium		Increase in	Effect of 10%		Decrease in	Effect of 10%						
10%         Net Premiums         Polition in Politico in Pol		Underwritten	Increase on		Underwritten	Decrease on						
10%         Compensations         Tax         Equity*         Compensations         Tax         Equity*         Compensations         Tax         Equity*           Premiums         JD         LD         CD         20.00         CD         20.00         CD         20.00         CD         <		Net Premiums	Profit for the	Effect on	Net Premiums	Profit for the	Effect on					
10%         Compensations         18X         Equal 10 (1,000)         JD		and Net	Year before	Shareholders'	and Net	Year before	Shareholders'					
Premiums         JD         MB         MB         MB         MB         MB         MB         (1,096,486)         (1,122,762)         (853,299)         (10,0187)         (10,0187)         MB         (11,019,012)         MB         (11,019,012)         MB         (11,019,012)         MB         (70,019)         (11,019,012)         (12,771)         MB         (10,019,012)         (10,	10%	Compensations	Tax	Equity *	Compensations	Tax	Equity *					
Motor         1,096,486         1,122,762         853,299         (1,096,486)         (1,122,762)         (853,299)           Marine and transport         13,227         13,404         10,187         (13,227)         (13,404)         (10,187)           Fire and other damages         15,991         14,570         11,073         (15,991)         (14,570)         (11,073)           Liability         -         -         -         -         -         -         -           Medical         14,815         16,805         12,771         (14,815)         (16,805)         (72,771)           Other branches         1,019,012         975,498         741,378         (1,019,012)         (975,498)         (741,378)           Life         7,297         5,237         3,980         (7,297)         (5,237)         (3,980)           Compensations         -         -         42,421         (58,688)         (55,817)         (42,421)           Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,2		JD	JD	JD	JD	JD	JD					
Marine and transport         13,227         13,404         10,187         (13,227)         (13,404)         (10,187)           Fire and other damages         15,991         14,570         11,073         (15,991)         (14,570)         (11,073)           Liability         - </td <td></td> <td>1,096,486</td> <td>1,122,762</td> <td>853,299</td> <td>(1,096,486)</td> <td>(1,122,762)</td> <td>(853,299)</td>		1,096,486	1,122,762	853,299	(1,096,486)	(1,122,762)	(853,299)					
Fire and other damages         15,991         14,570         11,073         (15,991)         (14,570)         (11,073)           Liability         -		13,227	13,404	10,187	(13,227)	(13,404)	(10,187)					
Liability         14,815         16,805         12,771         (14,815)         (16,805)         (12,771)           Other branches         1,019,012         975,498         741,378         (1,019,012)         (975,498)         (741,378)           Life         7,297         5,237         3,980         (7,297)         (5,237)         (3,980)           Expressions         58,688         55,817         42,421         (58,688)         (55,817)         (42,421)           Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -		15,991	14,570	11,073	(15,991)	(14,570)	(11,073)					
Medical         14,815         16,805         12,771         (14,815)         (16,805)         (12,771)           Other branches         1,019,012         975,498         741,378         (1,019,012)         (975,498)         (741,378)           Life         7,297         5,237         3,980         (7,297)         (5,237)         (3,980)           Compensations           Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -         -         -         -         -         -         -           Medical         423         (448)         (340)         (423)         448         340           Other branches         851,365         (906,996)         (689,317)         (851,365)         906,996         689,317		. Significant of the state of	-	(2) = 0 2)	-		Ŧ.					
Other branches         1,019,012         975,498         741,378         (1,019,012)         (975,498)         (741,378)           Life         7,297         5,237         3,980         (7,297)         (5,237)         (3,980)           58,688         55,817         42,421         (58,688)         (55,817)         (42,421)           Compensations           Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -		14,815	16,805	12,771	(14,815)	(16,805)	(12,771)					
Life         7,297         5,237         3,980         (7,297)         (5,237)         (3,980)           58,688         55,817         42,421         (58,688)         (55,817)         (42,421)           Compensations           Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -         -         -         -         -         -         -           Medical         423         (448)         (340)         (423)         448         340           Other branches         851,365         (906,996)         (689,317)         (851,365)         906,996         689,317		1,019,012	975,498	741,378	(1,019,012)	(975,498)	(741,378)					
Compensations         Compensa	Life	7,297	5,237	3,980	(7,297)	(5,237)	(3,980)					
Motor         943,980         (968,538)         (726,089)         (943,980)         968,538         736,089           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -         -         -         -         -         -         -           Medical         423         (448)         (340)         (423)         448         340           Other branches         851,365         (906,996)         (689,317)         (851,365)         906,996         689,317		58,688	55,817	42,421	(58,688)	(55,817)	(42,421)					
Motor         943,380         (906,330)         (720,003)         (2,075)         3,013         2,290           Marine and transport         2,075         (3,013)         (2,290)         (2,075)         3,013         2,290           Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -         -         -         -         -         -         -           Medical         423         (448)         (340)         (423)         448         340           Other branches         851,365         (906,996)         (689,317)         (851,365)         906,996         689,317	Compensations											
Marine and transport 2,073 (3,013) (2,253) (1,219) 2,766 2,102  Fire and other damages 1,219 (2,766) (2,102) (1,219) 2,766 2,102  Liability	Motor	943,980	(968,538)	(726,089	) (943,980)	968,538	736,089					
Fire and other damages         1,219         (2,766)         (2,102)         (1,219)         2,766         2,102           Liability         -	Marine and transport	2,075	(3,013)	(2,290	) (2,075)	3,013	2,290					
Medical       423       (448)       (340)       (423)       448       340         Other branches       851,365       (906,996)       (689,317)       (851,365)       906,996       689,317		1,219	(2,766)	(2,102	) (1,219)	2,766	2,102					
Medical       423       (448)       (340)       (423)       448       340         Other branches       851,365       (906,996)       (689,317)       (851,365)       906,996       689,317	Liability	-	**	=	~		N <del>o</del>					
Other branches 851,365 (906,996) (689,317) (851,365) 906,996 689,317	•	423	(448)	(340	(423)	448	340					
		851,365	(906,996)	(689,317	(851,365)	906,996	689,317					
Life 878 (2,712) (2,061) (878) 2,712 2,061		878	(2,712)	(2,061	.) (878)	2,712	2,061					

<sup>\*</sup> Net after deducting the income tax effect.

- The following table illustrates the maturities of financial liabilities, excluding technical reserves (based on the maturity remaining periods from the financial statements date):

		Total	DC CC	1,036,710	2,939,868	2,090,475	354,270	282,734	718,264	7,422,321	36,387,824			Total	σť	1,655,646	2,679,926		2,209,443	104,133	225,479	637,570	7,512,197	34,709,379
	Without	Maturity	Б	1	1	t		•			1		Without	Maturity	В	1	1		1	Ē	ÿ <b>l</b> ij		1	-
	More than	3 Years	ď	1	î	ī	140,012	1	1	140,012	5,128,683		More than	3 Years	Οť	I,	•		1	200	ī	1	200	3,989,895
More than one	year up to	3 Years	JD	•	85,842	205,104	133,928	ţ	78,909	503,783	11,875	More than one	year up to	3 Years	JD	Ĭ	103,321		13,384	83,098	1	104,079	303,882	942,239
More than	6 Months up to	One Year	σr	Ĭ.	115,793	334,824	30,000	1	•	480,617	8,787,023	More than	6 Months up to	One Year	g	ì	36,502		191,855	11,528	1	•	239,885	8,380,754
More than	3 Months up to	6 Months	R	1	369,151	201,797	1		1	570,948	16.704.023	More than	3 Months up to	6 Months	Θť	ī	200,646		563,812	ř.	1	1	764,458	6,909,777
	More than	3 Months	E C	1.036.710	2,369,082	1,348,750	50,330	282,734	639,355	5.726,961	5.756.220		More than	3 Months	Ωť	1,655,646	2,339,457		1,440,392	9,307	225,479	533,491	6.203.772	9,265,513
	Up to	One Month	J.		ı	3	,	ij	ı		,		d cl	One Month	d		ř		•	1	,	٠		5,221,201
		December 31, 2019	Liabilities.	יומרון ניין ניין ניין ניין ניין ניין ניין ני	Accounts payable	Accounts payable	Other provisions	Torone tax provision	0440 v 13411140	Culei laulines	Ocal			00000	Uecember 31, 2018	אמבא בי מיוס	Due to a pain. Accounts payable	Re-insurance and insurance companies'	accounts - payable	Other provisions	Transport of the second of the	Other lishilities	Uther liabilities	Assets

### 5. Share Price Risks

These risks represent the decrease in the share value due to the changes in the indicators level of subscribed shares in the Company's portfolio.

The following is the impact of a +5% or -5% change in the index of the stock exchange in which the shares are traded:

	Change in Index	Impact on Profit & Loss for the year 2019 Profit (Loss)	Impact on the Year's Profit & Loss 2018 Profit (Loss)
		JD	JD
Stock Exchanges	5% Increase	48,700	40,733
Stock Exchanges	5% Decrease	(47,700)	(40,733)

### Credit Risk

Credit risk relates to the other party's inability to meet its contractual obligations leading to the incurrence of losses by the Company. Moreover, the Company adopts a policy of dealing with creditworthy parties in order to mitigate the financial losses arising from defaults on liabilities. The Company does not follow a policy of taking guarantees against accounts receivable. Consequently, accounts receivable are not guaranteed.

The Company's financial assets consist primarily of holders of documents and financial investments at fair value through the statement of Profit or loss, financial investments at amortized cost, property investments, cash and cash equivalents, and other debit accounts. Moreover, holders of documents represent debts due from the locally insured parties, governmental bodies, large projects, and external customers. In addition, the Company's management believes that the ratio of the debts owed to the Company is high. However, the probability of no collection of all or part of these debts is very low. Meanwhile, these debts represent significant concentration of credit risks in the customers' geographical areas. In this regard, stringent credit risks control is maintained, as each customer's account is monitored separately and constantly. Customers' concentration according to their geographical areas is as follows:

	Asse	ets
	2019	2018
Geographical Area	JD	JD
Inside Jordan	7,422,645	7,546,806
	7,422,645	7,546,806

### 7. Operating Risks

These risks arise from systems break down and international and unintentional human error. Moreover, these risks may affect the Company's reputation and financial losses. They can be avoided through segregating duties, implementing procedures to extract any information from the Company's systems, raising staff awareness, and training personnel.

### Legal Risks

These risks arise from lawsuits raised against the Company. To avoid these risks, the Company has set up an independent legal department to follow up on the Company's activities in line with the Insurance Commission's instructions.

### 37. Main Segments Analysis

### Information on the Company's Operating Segments

For managerial purposes, the Company was organized into two sectors:

- The General Insurance Sector, which includes motor, marine 1. transportation, aviation, fire and other damages to properties, liability, and medical; and
- Other insurance sectors, which include investments and management of 2. cash on behalf of the Company.

Moreover, transactions among the operational sectors are based on estimated market prices at the same terms used for others.

### Information on Geographical Distribution

This note represents the geographical distribution of the Company's operations. Moreover, the Company conducts its operations mainly in the Kingdom, representing local operations.

The following is the distribution of the Company's revenue and capital expenditures according to geographical sector:

Inside J	lordan	Outside	Jordan	Tot	al
Decemb		Decem		Decemb	er 31,
2019	2018	2019	2018	2019	2018
JD 35,166,151	JD 33,519,690	JD 1,231,420	JD 1,189,689	JD 36,387,824	JD 34,709,379
	For	the Year End	led December	31,	

2018

JD

47,991

2019

JD

26,707,124

80,648

2018

JD

24,708,788

20,942

Total assets

Total revenue

Capital expenditures Capital Management

Achieving Capital Management Objectives:

80,648

2019

JD

26,630,614

2018

JD

24,660,797

20,942

The Company aims to achieve capital management objectives through growing the Company's operations; achieving surplus in operating profits and revenues; and optimally employing available resources. This is to achieve the targeted growth in shareholders' equity through growing the statutory reserve at 10% of realized profits and the voluntary reserve at no more than 20% (if necessary), as well as through retained earnings in case of achieving profits.

2019

76,510

JD

The Company takes into consideration that the size of capital should be compatible with the size and nature of risks that the Company is exposed to. This is carried out in a manner that does not contradict the regulations and instructions in force, and is reflected in the Company's strategies and budgets. Moreover, the effect on capital adequacy ratio is considered upon acquiring investments. In this respect, capital and its adequacy are monitored periodically.

In the opinion of the Company's Board of Directors, the Company's regulatory capital is adequate for the Company's operations.

- The solvency margin as of December 31, 2019 and 2018 is as follows:

	Decemb	er 31,
	2019	2018
	JD	JD
First: Available Capital: Authorized and paid-up capital Statutory reserve Voluntary reserve Retained earnings	8,000,000 1,467,751 15,676 1,788,958	8,000,000 1,342,268 15,676 1,235,319
	11,272,385	10,593,263
Supplementary Capital:		
Increase in investment properties value	453,676	691,590
211010000 111 111 1111 1111 1111 1111	11,726,061	11,284,853
Second: Required capital  Capital required against assets risks	3,507,180	3,632,392
Capital required against underwriting liabilities	2,525,504	2,284,021
Capital required against reinsurers' risks	75,493	57,795
Capital required against life insurance Total Required Capital	735,194 6,843,371	658,764
Total Required Copical	0,043,371	0,002,072
Third: Solvency margin ratio (available capital /	171%	170%
required capital)	1/1/0	

39. Assets and Liabilities Maturities

The following table shows the analysis of assets and liabilities according to their expected period of recovery or settlement:

	Within One Year	More than One Year	Total
December 31, 2019	JD	JD	JD
Assets:			
Deposits at banks	20,491,534	-	20,491,534
Financial assets at fair value through profit or loss	974,009		974,009
Investment property	-	876,614	876,614
Cash on hand and at banks	394,361	-	394,361
Cheques under collection	879,677	-	879,677
Accounts receivable - net	7,422,645	-	7,422,645
Re-insurance and insurance companies'		=	
accounts - receivable	771,187		771,187
Deferred tax assets	=	1,179,483	1,179,483
Property and equipment – net		3,072,586	3,072,586
Intangible assets	-	11,875	11,875
Other assets	313,985		313,985
Total Assets	31,247,398	5,140,558	36,387,824
Liabilities:			
Unearned premiums reserve - net	9,421,034	9 <u>1</u>	9,421,034
Claims reserve - net	5,137,345	3,042,924	8,180,269
Mathematical reserve - net	91,829	(c <del>.a.</del>	91,829
Due to a bank	1,036,710	2.00	1,036,710
Accounts payable	2,854,026	85,842	2,939,808
Re-insurance and insurance companies'			
accounts - payable	1,885,370	205,104	2,090,473
Other provisions	50,330	303,933	354,263
Provision for income	282,733	<b>=</b> 7	282,733
Other liabilities	639,355	78,904	718,259
Total Liabilities	21,398,732	3,716,707	25,115,439
Net	11,028,017	244,368	11,727,385

	Within One Year	More than One Year	Total
December 31, 2018 Assets:	JD .	JD	JD
Deposits at banks	19,527,430	·-	19,527,430
Financial assets at fair value through profit or loss	814,656	ş <del>ā</del>	814,656
Financial assets at amortized cost	-	S.=	The second of th
Investment property	-	879,227	879,227
Cash on hand and at banks	76,377	Similar and the second of the	76,377
Cheques under collection	609,801	26,621	636,422
Accounts receivable – net	7,546,806	75 XI	7,546,806
Re-insurance and insurance companies'			
accounts - receivable	684,650		684,650
Deferred tax assets	906,752		906,752
Property and equipment – net	-	3,128,964	3,128,964
Intangible assets - net	(2)	10,065	10,065
Other assets	498,030		498,030
Total Assets	30,664,502	4,044,877	34,709,379
Liabilities:			
Unearned premiums reserve – net	9,009,815	-	9,009,815
Claims reserve - net	3,823,561	3,470,259	7,293,820
Mathematical reserve – net	100,484	)( <b>-</b>	100,484
Due to a bank	1,655,646	-	1,655,646
Accounts payable	2,575,603	104,323	2,679,926
Re-insurance and insurance companies'		270 107070	
accounts - payable	2,196,060	13,383	2,209,443
Other provisions	92,733	211,200	303,933
Provision for income	225,479	Santa varior	225,479
Other liabilities	508,356	129,214	637,570
Total Liabilities	20,187,737	3,928,379	24,116,116
Net	10,476,764	116,498	10,593,263

### 40. Lawsuits against the Company

There are lawsuits against the Company claiming compensation on various accidents. Moreover, the lawsuits at courts with determined amounts totaled JD 3,055,924 as of December 31, 2019 (JD 2,740,433 as of December 31, 2018). In the opinion of the Company's management and its lawyer, no liabilities in excess of the provisions within the claims provision and other liabilities provision shall arise.

### 41. Contingent Liabilities

The Company was contingently liable for bank guarantees of JD 1,123,706 as of December 31, 2019 (JD 959,573 as of December 31, 2018).

### 42. Subsequent Events

In its meeting dated February 12, 2020, the Company's Board of Directors decided to recommend to the General Assembly of shareholders to distribute cash dividends at 7.5% of paid-up capital of JD 8 million /share to be distributed to the shareholders in proportion to their shares. Moreover, dividends distribution is subject to the approval of the General Assembly of shareholders and Ministry of Industry and Trade – Insurance Management.

## 43. Fair Yalue Hlerarchy

# A. The fair value of financial assets and financial liabilities of the Company specified at fair value on an ongoing basis:

Some financial assets and liabilities of the Company are evaluated at fair value at the end of each fiscal period. The following table shows the information about how to determine the fair value of these financial assets and liabilities (evaluation methods and inputs used).

	Fair Value Fair Value		The Level of	The Level of Evaluation MethodImportant Intangible	oortant Intangible	Relation between the Fair Value
Financial Assets/Financial Liabilities	December 31,		Fair Value	Fair Value and Inputs used	Inputs	and the Important Intangible Inputs
	2019 2	2018				
Einancial Assets at Fair Value.	Q	Q				
Financial Assets at Fair Value through Comprehensive Income						
Shares that have available market price	974,009	814,656	Level One	Stated Kates in financial	Not Applicable	Not Applicable
Total	974,009	814,656				

There were no transfers between Level 1 and Level 2 during the years 2019 and 2018.

# B-The fair value of financial assets and financial liabilities of the Company (non-specific fair value on an ongoing basis);

Except for what is set out in the table below, we believe that the carrying amount of financial assets and liabilities shown in the financial statements of the Company approximates their fair value.

Moreover, the Company's management believes that the carrying value of the items below is equivalent to their fair value. This is due to either short-term maturity or interest rate repricing during the year.

Level Two Level Two 21,460,513 19,889,696 1,570,817 Fair Value December 31, 2018 19,527,430 20,406,657 879,227 Book value 22,082,779 20,752,489 1,330,290 Fair Value December 31, 2019 21,368,148 20,491,534 876,614 Book value Total Financial Assets of Non-specified Fair Value Financial Assets of Non-specified Fair Value

Investments properties Deposits at banks

The fair value of the financial assets and liabilities for Level 2 and Level 3 have been determined according to agreed pricing models, which reflect the credit risk of the parties dealt with.