

**Name of service**

Technical support for Market Watch online program

**Division**

ICT Operations and Technical Support

**Recipients of Service**

ASE Members

**Available Forms to Perform Service**

None

**Service Description**

The ITC department installs or removes Market watch program on the Brokerage firms or investors computers, in addition to providing technical support if needed.

**Conditions of Service**

ASE membership is compulsory for brokerage firms and commitment to meet all the requirements to obtain the program, while investors should sign special agreement to get this service.

**Required Documents**

None

**Steps and procedures for implementing the service**

The interested party in this service sends an official letter to the ASE clarifying what type of information required and the purpose of usage. Then, the ASE will study the request and reply to it. For approved request, an On-line trading data agreement will be signed between the ASE and the service requester

**Service Fees**

None

**Approximate Time for Completing the Service**

After completing all required procedures

## **Contact Details**

Information & Communications Technology Dept. / ASE

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